Application Journey

```
APPLICATION                          CREATE
DOWNLOADED/RECEIVED  ───────────►    REFERENCE
                                         │
                                         ▼
                                     VALIDATION
                                       QUEUE
                                         │
                                         ▼
WRITE TO    ◄──── INVALID  ◄──── VALIDATION  ────► VALID ────► TEAM LEADER-      ────► WEEKLY LIST
 AGENT                             TEAM                         ALLOCATION              │
   │                                ▲                          /ASSIGN                 ▼
   ▼                                │                          OFFICER             CALL UP PERIOD
 HOLD                               │                             │                    │
   │                                │                             ▼                    │
   │         NEW PLAN ETC           │                        CONSULTATION/             │
   └───────► RECEIVED   ────────────┘                        NOTIFICATION/            │
                                                             SITE NOTICE               │
                                                                 │                     │
                                                                 ▼                     │
                                                             OFFICER ERECT SITE        │
                                                             NOTICE (If                │
                                                             required)/SITE VISIT      │
                                                                 │                     │
                                                                 ▼                     │
                                                             OFFICER ASSESS  ◄─────────┘
                                                             APPLICATION
                                                                 │
                                                                 ▼
DECISION – COMMITTEE/  ◄──────────────────────────── SENIOR OFFICER
DELEGATED                                            SIGN OFF/CHECK
```