## CORPORATE GOVERNANCE AND STANDARDS COMMITTEE

29 September 2022

\* Councillor George Potter (Chairman)

\* Councillor Deborah Seabrook (Vice-Chairman)

Councillor Liz Hogger Councillor Nigel Manning \* Councillor Susan Parker \* Councillor Tony Rooth \* Councillor James Walsh

<u>Independent Members:</u>

\* Maria Angel MBE

\* Murray Litvak

Parish Members:

\* Julia Osborn Ian Symes

\* Tim Wolfenden

\*Present

The Lead Councillor for Governance, Councillor Joss Bigmore and the Lead Councillor for Resources, Councillor Tim Anderson were also in attendance. The Lead Councillor for Economy, Councillor John Redpath was in remote attendance.

#### CGS20 APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTE MEMBERS

Apologies for absence were received from Councillors Liz Hogger and Nigel Manning, and from lan Symes.

#### CGS21 LOCAL CODE OF CONDUCT - DISCLOSURE OF INTERESTS

There were no disclosures of interest.

#### CGS22 MINUTES

The minutes of the meeting of the Committee held on 28 July 2022 were approved as a correct record.

The Chairman signed the minutes.

## CGS23 DECISION AND ACTION TRACKER

The Committee noted that the decision and action tracker had been introduced to monitor progress against the decisions and actions that the Committee had agreed, which would be kept up to date for each meeting. When decisions/actions were reported as being 'completed', the Committee would be asked to agree to remove these items from the tracker.

The Committee, having noted the updates set out on the Supplementary Information Sheet

RESOLVED: That the decision and action tracker be noted and that the actions reported as being completed be removed from the table.

## CGS24 BUDGET PRESSURES 2022-23 AND MEDIUM-TERM FINANCIAL PLAN

The Committee considered a report which summarised the emerging financial position against the approved 2022/23 budget and highlighted pressures on the already stretched Medium Term Financial Plan (MTFP). Several factors had affected the Council's budget since it was approved

in February 2022, most of which had an adverse impact. Although the financial outturn in 2021/22 on the general fund and HRA had been positive overall, there were some concerning cost pressures and income shortfalls that were likely to continue into future years. This, coupled with the significant inflationary pressure experienced since April, presented a very challenging position for the Council.

The report presented a high-level summary of the position and proposed a series of actions for addressing the budget shortfall in this and future years. A more detailed financial monitoring report would be considered by the Committee at its special meeting on 6 October, and comments from the Committee would help inform the mid-year review of the MTFP which was now necessary. A similar exercise had been undertaken in 2021/22 and, as evidenced by the General Fund outturn report, this had been successful as the overall position at year end had been £138,000 under budget.

Officers were currently projecting a net overspend on the general fund revenue account of £3.1 million, a significant proportion of which related to current inflationary pressures, principally increasing utilities costs. The position was likely to worsen as forecasts were refined in the coming weeks. Part of the projected budget shortfall had arisen from growth bids which managers considered were necessary to meet service demands and address resource gaps. These bids would be subject to approval of a business case and funding.

The report had also alerted the Committee to the fact that officers were investigating a potential discrepancy in the staff cost budget which had come to light in July and appeared to have originated during the transition period of phase 2 of the Future Guildford programme. This could materially impact both the general fund and the HRA in 2022/23 and future years.

In summary, the Council had spotted early an emerging budget shortfall and was taking steps to address this in the current and future years.

The Executive had also considered this report at its meeting on 22 September and had agreed:

- (1) To note the emerging position against the 2022/23 budget and the impact on the Council's finances in future years.
- (2) To approve the high-level action plan set out in the report and to identify any further measures that should be taken.
- (3) To instruct officers to undertake a comprehensive mid-year review of the 2022/23 budget and to present this, and a revised Medium Term Financial Plan, to Council at its meeting on 6 December 2022.

During the debate, the Committee made the following points:

- In response to concerns over the impact on the Council's finances of the recent minibudget statement by the Chancellor of the Exchequer, the Joint Section 151 Officer indicated that a briefing note of the elements of the mini budget that would effect in a positive or negative way both Guildford's finances and also our economically disadvantaged residents was being put together, and a copy of this would be circulated to councillors.
- The Committee received assurance that the risk register was being used as a management tool to help manage the current financial situation.
- It was suggested that officers assess the overall macroeconomic impact on the Council's financial position at such a point in the future when there was greater certainty and stability.

In response to a question as to the extent to which the Council was reviewing its
treasury management arrangements, officers reported that a strategy meeting had been
held recently with Arlingclose and such meetings would be held on a more frequent
basis as the financial position and economic factors changed to enable our investments
and borrowing to be kept under review.

Having considered the report, the Committee

RESOLVED: That the decisions taken by the Executive on 22 September 2022 and the comments referred to above be noted.

#### CGS25 CAPITAL AND INVESTMENT OUTTURN REPORT 2021-22

The Committee considered the annual outturn report on capital expenditure, non-treasury investments and treasury management performance for 2021-22.

In total, expenditure on the General Fund capital programme had been £39.78 million against the original budget of £148.3 million, and revised budget of £141.9 million. Details of the revised estimate and actual expenditure in the year for each scheme were set out in Appendix 3 to the report.

The budget for Minimum Revenue Provision (MRP) had been £1.5 million and the outturn was £1.38 million. This was due to slippage in the capital programme in 2020-21.

Officers had reviewed the capital programme and had determined that the following schemes were no longer required:

- Albury closed burial grounds £57,000 in 2022/23
- Mill Lane Flood Protection works £16,000 2022/23 and £200,000 2023/24
- Merrow & Burpham surface water study £15,000 in 2022/23

This would reduce the Councils underlying need to borrow for capital purposes and generate a saving to the revenue account in respect of MRP and Interest of approximately £10,000 over the life of the schemes.

The Council's investment property portfolio stood at £174 million at the end of the year. Rental income was £8.75 million, and our income return had been 5.3% against the benchmark of 4.7%.

The Council's cash balances had built up over several years, and reflected our strong balance sheet, with considerable revenue and capital reserves. Officers carried out the treasury function within the parameters set by the Council each year in the Capital and Investment Strategy. At 31 March 2022, the Council held £152 million in investments, £303 million in borrowing of which £147 million related to the HRA, and £134 million was short term borrowing, resulting in net debt of £157 million.

The Council borrowed short-term from other local authorities for cash flow purposes and aimed to minimise any cost of carry on this. The Council had taken out three loans for Weyside Urban Village under the infrastructure rate. This interest was capitalised against the project and not charged to the General Fund as interest payable.

Section 8 of the report confirmed that the Council had complied with its prudential indicators, treasury management policy statement and treasury management practices (TMPs) for 2021-22. The policy statement was included and approved annually as part of the Capital and Investment Strategy, and the TMPs were approved under delegated authority.

The treasury management performance over the last year, compared to estimate, had been summarised in the report, and the factors affecting this performance had been highlighted in the report. There had been slippage in the capital programme which resulted in a lower Capital Financing Requirement than estimated. Interest paid on debt had been lower than budget, due to less long-term borrowing taken out on the general fund because of slippage in the capital programme.

The yield returned on investments had been lower than estimated, but the interest received had been higher due to more cash being available to invest in the year – a direct result of the capital programme slippage. Officers had been reporting higher interest receivable and payable and a lower charge for MRP during the year as part of the budget monitoring when reported to councillors during the year.

Due to the Council projecting an over-spend earlier in the year, the decision was taken to sell a pooled fund that had accumulated a capital gain. This had been redeemed in December at a gain of £1.398 million, which was income to the General Fund.

The report also contained detailed information on the return on investments, and interest paid on external debt.

During the debate, the Committee made the following comments:

- A need to ensure that we have up-to-date information on the schedule of investments and the need to review the overall situation in respect of the prudence of investments in other local authorities.
- Clarification was sought as to the position in respect of reviewing existing investments.
- In relation to the proposed schemes that had been recommended for removal from the capital programme, concern was expressed in respect of two of the schemes, which sought to address flooding issues, that insufficient information had been provided to justify their removal.

#### The Committee

RESOLVED: That the report be commended to the Executive subject to the various corrections set out on the Supplementary information sheet circulated at the meeting and to the comments referred to above made by the Committee during its debate.

## Reasons:

- To comply with the Council's treasury management policy statement, the Chartered Institute of Public Finance and Accountancy (CIPFA) Code of Practice on treasury management and the CIPFA Prudential Code for Capital Finance in Local Authorities.
- As per the treasury management code although the scrutiny of treasury management (and indeed all finance) had been delegated to the Committee, ultimate responsibility remained with full Council. This report therefore fulfilled that need.

Action:	Officer to action:
(a) To ensure that up-to-date information on the schedule of investments and the need to review the overall situation in respect of the prudence of investments in other local authorities.	Lead Specialist - Finance
(b) To clarify the position in respect of reviewing existing investments.	

#### CGS26 HOUSING REVENUE ACCOUNT FINAL ACCOUNTS 2021-22

The Committee considered a report on the Housing Revenue Account (HRA) final accounts for 2021-22. The HRA recorded all the income and expenditure associated with the provision and management of Council owned residential dwellings in the Borough. The requirement to maintain a HRA was set out in the Local Government and Housing Act 1989 and the requirement to publish final accounts was set out in the Accounts and Audit (England) Regulations 2015.

The report had set out the actual level of revenue spending on day-to-day services provided to tenants recorded in the HRA in 2021-22. The operating surplus for the HRA in 2021-22 had been £368,000 less than the budgeted surplus of £11.220 million at £10.339 million. The outturn therefore allowed a contribution of £2.5 million to the reserve for future capital and a contribution of £7.84 million to the New Build reserve. The HRA working balance at year-end remained at £2.5 million.

The Chief Finance Officer, in consultation with the Leader of the Council and Lead Councillor for Community and Housing and Lead Councillor for Resources had used their delegated authority to make the necessary transfers to reserves. This continued the policy adopted in previous years, whereby the year-end surplus was applied to each of the two reserves referred to above.

During the debate, the Committee made the following comments:

- A need to review the way in which we transfer money to different pots of reserves in relation to the HRA
- emphasis on the importance of making sure we are taking account of climate change impacts particularly in relation to insulation
- the importance of lobbying government in relation to Right to Buy replacement in the 60/40 split when it comes to the spending of right to buy receipts and
- concern over implications of an increase in right-to-buy numbers and where it might be heading in the future

Having considered the report, the Committee

RESOLVED: That the report be commended to the Executive subject to the various corrections set out on the Supplementary information sheet circulated at the meeting and to the comments referred to above made by the Committee during its debate.

#### Reason

To allow the Statutory Statement of Accounts to be finalised and subject to external audit prior to approval.

#### CGS27 GENERAL FUND REVENUE OUTTURN REPORT 2021-22

The Committee received a report setting out the final position on the General Fund and the Collection Fund revenue accounts, for the 2021-22 financial year.

Overall, the outturn on the General Fund for 2021-22 had been £138,987 less than originally budgeted. This position had been achieved as a result of an in-year action plan put in place to mitigate a projected overspend following period 6 monitoring. The report had set out the major reasons for the variance. At period 10, officers were predicting an underspend of £229,000, but this had decreased to an underspend of £138,987.

Net income from interest receipts had been £1.5 million more than estimated and the minimum revenue provision (MRP) for debt repayment had been £154,414 lower than estimated, which was £1.6 million net additional interest receipt to the General Fund.

The Chief Finance Officer, in consultation with the Leader of the Council and the Lead Councillor for Resources had used their delegated authority to transfer:

- (a) the underspend to the budget pressures reserve to deal with potential cost pressures in 2022-23; and
- (b) monies that had been earmarked for the implementation of technology as part of Future Guildford from the Business Rates retention reserve to the ICT renewals reserve to enable the further development of Salesforce to continue

Details of the closing balance on all the Council reserves were set out in the report, together with the ongoing policy for each.

The Committee was advised that there was an overall deficit on the Collection Fund of £488,000, as detailed in the report.

The full unaudited statement of accounts for 2021-22 had been published on Guildford's website and this included all reserves, collection fund and balance sheet. Once the external auditor had completed their audit, the full set of accounts would be brought to the Committee for consideration and approval, along with the auditor's findings report.

During the debate, the Committee made the following comments:

- reference to "£000" in the column headings in the table in paragraph 5.2 of the report should be omitted.
- concern that the focus of achieving the goal of 75% of customer contact being online
  was at the expense of mainly elderly residents who might only be able to contact the
  council by more traditional means (paragraph 4.16 of the report).
- Concern over the significant variances between year to date spend for certain services compared to the revised budget figures.
- In response to a query as to unspent specific grant monies awarded by government to the Council to spend on supporting refugee families, the Committee noted that the Council was taking action to support refugees, but the expenditure may have come from other sources of funding. Furthermore, as the 6-month period that those supporting refugee families had initially signed up for was now coming to an end, there was concern about an increasing number of guests being presented as homeless and the subsequent obligations on the Council to provide support, and this grant funding would be used for that purpose.

Having noted that this matter would be considered by the Executive on 27 October 2022, the Committee

RESOLVED: That, subject to the comments referred to above, the report be commended to the Executive.

#### Reasons:

- To note the final outturn position for 2021-22
- To facilitate the on-going financial management of the Council.

#### CGS28 FUTURE OF INTERNAL AUDIT

The Committee noted that the Council's existing contract for the provision of Internal Audit services would expire in March 2023. A process of soft market testing and due diligence had been undertaken to assess the available options and to identify a preferred provider.

The Committee considered a report which sought approval to enter into a Joint Working Agreement to receive internal audit services from Southern Internal Audit Partnership (SIAP) for a period of five years from 1 April 2023. Southern Internal Audit Partnership (SIAP), which had been established in 2012, was hosted by Hampshire County Council and was one of the largest providers of public sector internal audit in the region across a diverse portfolio of 29 public sector organisations.

In Surrey, Tandridge, Mole Valley, Epsom and Ewell, Reigate and Banstead and Surrey Police were all partners in the partnership as well as a number of other district and borough councils and police authorities across Hampshire and Sussex. Waverley Borough Council was a contracting authority. Joining SIAP would offer value for money as well as contributing to the achievement of the vision of the Guildford-Waverley partnership by alignment of support service provision with Waverley.

Having considered the report, the Committee

RESOLVED: That the following recommendations be commended to the Executive at its meeting on 27 October 2022:

- (1) That, with effect from 1 April 2023, the Council discharges its Internal Audit Function under Section 101 of the Local Government Act 1972 to Hampshire County Council so that Southern Internal Audit Partnership (SIAP) can provide the Internal Audit Service for Guildford Borough Council.
- (2) That the Council's Section 151 and Monitoring Officers be authorised to enter into the Joint Working Agreement by way of a deed of accession with Southern Internal Audit Partnership and undertake all necessary legal arrangements to do so.
- (3) That the Section 151 Officer or nominated officer represents the Council's interests by becoming a voting member of the Southern Internal Audit Partnership Key Stakeholder Board.

## Reason:

To ensure good governance arrangements and internal control by undertaking an adequate level of internal audit coverage through discharging the Council's functions as permitted by the S101(5) of the Local Government Act 1972.

#### CGS29 WORK PROGRAMME

The Committee, having considered its updated 12-month rolling work programme

RESOLVED: That The updated 12 month rolling work programme, as set out in Appendix 1 to the report submitted to the Committee, be approved.

#### Reason:

To allow the Committee to maintain and update its work programme.

Signed		Date	
	Chairman		

The meeting finished at 8.55 pm

# CORPORATE GOVERNANCE AND STANDARDS COMMITTEE

6 October 2022

\* Councillor George Potter (Chairman)

\* Councillor Deborah Seabrook (Vice-Chairman)

Councillor Liz Hogger
Councillor Nigel Manning
\* Councillor Susan Parker
\* Councillor Tony Rooth
Councillor James Walsh

Independent Members:
Maria Angel MBE
\* Murray Litvak

Parish Members:

\* Julia Osborn
Ian Symes

\* Tim Wolfenden

\*Present

The Lead Councillor for Governance, Councillor Joss Bigmore and the Lead Councillor for Development Management, Councillor Tom Hunt were also in attendance.

## CGS30 APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTE MEMBERS

Apologies for absence were received from Councillors Nigel Manning and James Walsh, and from Maria Angel MBE.

Councillors Jo Randall and Angela Gunning attended as substitutes for Councillors Nigel Manning and James Walsh respectively.

#### CGS31 LOCAL CODE OF CONDUCT - DISCLOSURE OF INTERESTS

There were no disclosures of interest.

## CGS32 SUMMARY OF INTERNAL AUDIT REPORTS (APRIL TO OCTOBER 2022)

The Committee considered a report on progress made by the Council's internal audit manager (KPMG) on their internal audit plan for 2022-23 for the period April to October 2022, which included a summary of the work that they had concluded since the previous report to Committee and what they had planned to do ahead of the next.

The report also reviewed:

- (a) the design and effectiveness of the complaints handling processes and controls. KPMG had provided 'partial assurance with improvements required' (amber/red rating) in that regard; and
- (b) processes and controls around payroll and had provided 'significant assurance with minor improvement opportunities' (amber/green rating) in that regard.

In debating this item, the Committee raised the following points:

• In response to a question as to whether complainants in respect of unresolved outstanding complaints were kept up to date with progress at regular intervals, the Strategic Director: Transformation and Governance confirmed that they were, especially where it was anticipated that there would be a delay in responding.

- Concerns over one complaint being outstanding for over a year, and the poor performance for meeting the target for initial acknowledgement of complaints. It was suggested that a considerably shorter target timescale than March 2023 should be set to improve complaints handling. It was acknowledged that the customer service team had gone through a major transformation and would become more resilient over time, and ultimately provide a better service. It was also accepted that some of these complaints were particularly complex often requiring input from several departments, or external bodies. It was anticipated that improvements would be in place before the end of March 2023.
- The Joint Chief Executive confirmed that the whole approach around customer service and customer engagement would be a top priority for the new Joint Management Team, which was now in place.
- The Chairman requested that a more detailed breakdown of the action to be taken within the management action plan to improve complaint handing be circulated to the Committee.
- The auditor's rating for Financial Controls: Payroll of 'significant assurance with minor improvement opportunities' was queried given the impact on the overall budget of the salary budget discrepancy that had recently come to light following Future Guildford. The internal auditors commented that the scope of their financial controls review on payroll was around looking at processes and controls and did not extend to looking at the budget variance mentioned. It would, however, be in scope for the forthcoming budgetary controls review.
- In response to a question as to whether the 25 sampled complaints were representative of the
  overall number and type of complaints received, the internal auditor confirmed that they were;
  and also, whether, within the 25 sampled complaints, there was any trend showing a greater
  number of complaints regarding particular services, the Committee was informed that there was
  no such trend. The Chairman requested that details of the 25 sampled complaints be circulated
  to the Committee.
- The Joint Chief Executive suggested that rather than focusing on the 25 sampled complaints, there needed to be a more comprehensive discussion, probably as part of the performance monitoring process, around customer service and complaints handling in the round using a wider range of more meaningful statistics.
- In response to a question as to whether, in light of management's forecast rating of assurance for both areas had been amber-red and that it appeared that management was already aware of shortcomings in both areas, any remedial action was already in hand at the time of the audit, the Joint Strategic Director: Transformation and Governance, confirmed that, within the areas identified some improvements were being put in place. The Joint Chief Executive confirmed that internal audit works very closely with management in determining what should be in the audit plan and the main purpose of internal audit was to help management discover root causes of problems and to identify potential solutions to them.
- It was suggested that Overview and Scrutiny Committee may wish to focus on, as part of
  the performance monitoring process, the more qualitative performance indicators. The
  Chairman suggested that the Committee asks the Corporate Management Board to
  consider adding a new KPI to the Performance Monitoring Report to Overview and Scrutiny
  Committee on complaint handling and the time taken to resolve complaints.
- It was also suggested that the Corporate Management Board be requested to bring a brief update to the Committee at its March 2023 meeting, so that it could receive assurance that the agreed management actions were being carried out.

- In response to the Chairman's comments regarding the Council's poor performance in responding promptly to complaints and general enquiries and a question as to why it had taken until this audit review for the scale of the problem to be recognised and reported to councillors, the Committee were reminded that management had already put in place remedial measures to address the issues, for example in dealing with the large increase in the submission of planning applications, and improving training for the customer services team. It was accepted that there should have been better reporting to councillors of the scale of the problem across all the Council's services.
- In response to a question on the internal auditor's finding in relation to payroll, in particular that there were "no formal policies or procedures outlining roles and responsibilities of officers across HR, payroll and resources", the internal auditor clarified that they had found that the experience and skills of the relevant officers were extensive and that they were aware of the procedures to follow and the majority of their testing reflected that those processes were well known and well embedded. However, it was the lack of formal documentation of those processes that the internal auditor had highlighted.

#### The Committee

RESOLVED: That the Internal Audit Progress Report (April to October 2022), attached as Appendix 1 to the report submitted to the Committee, together with the key findings from the reviews undertaken since the last report to the Committee, be noted.

#### Reason:

To ensure good governance arrangements and internal control by undertaking an adequate level of audit coverage.

Action:	Officer to action:
To circulate to the Committee:	
<ul> <li>(a) details of the 25 sampled complaints referred to in the internal audit review</li> <li>(b) a more detailed breakdown of the action to be taken within the management action plan to improve complaint handing be circulated.</li> </ul>	(a) KPMG  (b) Executive Head of Communications and Customer Service
The Corporate Management Board be requested to:	
(a) consider adding a new KPI to the Performance Monitoring Report to Overview and Scrutiny Committee on complaint handling and the time taken to resolve complaints; and	Joint Strategic Director: Community Wellbeing/ Executive Head of Communications and Customer Service
(b) bring a brief update to the Corporate Governance & Standards Committee at its 15 March 2023 meeting, so that it could receive assurance that the agreed management actions were being carried out.	

## CGS33 SECTION 106 MONITORING REPORT

The Committee considered a monitoring report showing the details of Section 106 contributions that had been secured, received, and spent as at the date of the report. In cases where the contribution had not yet been spent, the report had shown whether the contribution had been committed to a project.

The Committee noted that Section 106 Agreements could be used to secure financial contributions towards infrastructure. The Council would only seek contributions where a proposed development created additional need or exacerbated an existing deficiency and where it complied with the three tests set out in the Community Infrastructure Levy Regulations 2010 (as amended).

Section 106 Agreements were recorded and monitored using a module of the Acolaid planning database, from the signing of the agreement to spending the contributions. The Council's Finance team also kept a monitor of income and spend of developer contributions.

Detailed information on Section 106 contributions towards infrastructure were included in the report, which was split into three main sections, S106 Funds Available, S106 Pending Funds and S106 Spent Funds.

As at 31 March 2022, there was a balance of £3,798,626 for GBC S106 contributions and £11,574,658 for the SPA Reserves as well as £8,278,877 for Surrey County Council (SCC) and other relevant bodies; these sums being developer contributions that had been received but not spent or passed to relevant bodies.

Following consideration of the first S106 Monitoring Report in April 2022, the Committee had requested various changes to the report which had now been implemented, which included:

- Grouping the report by Ward
- Add descriptions for all purpose types
- Additional section of the report showing the 'at risk funds',
- Removal of the 01/04/2019 date criterion from the Pending Funds section.

Detailed information on Section 106 contributions towards infrastructure was set out in the Monitoring Report. The information had been split into four main sections, S106 Expired Funds, S106 Funds Available, S106 Pending Funds and S106 Spent Funds. It was noted that the information regarding the allocation of S106 monies would be published on the Council's website in future.

During the debate, the Committee made the following points:

- It had been suggested by the chairman that future Section 106 Monitoring reports show not only the dates on which Agreements were signed but also the dates on which monies needed to be spent or allocated. It was noted, however, that the date by which S106 monies needed to be spent or allocated was dependent on when those monies were actually received by the Council, and in many cases, this might not have happened so in those circumstances it would not be possible to provide a 'spend by' date.
- In response to a request for a summary table of information showing the overall headings of Expired Funds, Available Funds, Pending Funds, and Spent Funds, officers indicated that the format of the report was an evolving document and that they would be happy to explore how information could be better displayed in future reports.
- In response to an enquiry as to how Surrey County Council (SCC) were made aware that they had £4.5 million of uncommitted Section 106 money to spend on primary and secondary education, and who ensured that that money was spent in the borough and not elsewhere in the county, officers advised that projects were identified at the planning application stage and the relevant spend authority (SCC) had to ensure that such projects met regulatory requirements and officers needed to be satisfied that those had been met before they would seek a contribution for such a project. It was for SCC as Education Authority to identify where those projects were required and to provide the

- evidence in support. Regular updates were provided to SCC notifying them of availability of new funds and requesting details of spend projects.
- Request for details within the monitoring report as to who was responsible for spending committed S106 monies and for more information about how much SANG and SAMM contributions were allocated to each site, perhaps by way of a pie chart.
- In response to a request for information as to the risk of having to repay the £196,365 of expired S106 monies and whether any developers had reclaimed any contributions, officers confirmed that the risk of repayment was low and that no expired funds had been repaid. Considerable progress was being made in terms of establishing the projects for which expired funds could be allocated.
- Concern that uncommitted funds had increased by £270,000 over the past six months
  compared to the figures in the April 2022 report and concern over adequacy of progress
  in committing and spending funds. It was suggested that future reports should make
  comparisons with the figures from the previous report with commentary, as appropriate,
  on the variance between the two.
- In response to a request for a definition of "committed funds", officers confirmed that contributions were marked as committed when the relevant spend officer or authority had confirmed that they had spend plans for particular allocated contributions.

#### The Committee

#### RESOLVED:

- (1) That the Section 106 Monitoring Report be noted.
- (2) That the Lead Councillor for Development Management and officers be requested to give priority to expediting arrangements internally to ensure, as far as practicable, that "Expired Funds" are allocated to schemes, or purposes for which the S106 Agreement was entered into.

#### Reason:

To ensure that the Committee is informed of the extent to which S106 funds are available, pending, and spent/committed.

Action:	Officer to action:
To give priority to expediting arrangements internally to ensure, as far as practicable, that "Expired Funds" are allocated to schemes, or purposes for which the S106 Agreement was entered into.	Interim Head of Place/ Specialist – S106 Officer
To ensure future Section 106 Monitoring reports provide:  (a) not only the dates on which Agreements were signed but also, where possible, the dates on which monies needed to be spent or allocated.  (b) a summary table of information showing the overall headings of Expired Funds, Available Funds, Pending Funds, and Spent Funds  (c) details as to who was responsible for spending committed S106 monies  (d) more information about how much SANG and SAMM contributions were allocated to each site, perhaps by way of a pie chart.  (e) comparisons with the figures from the previous report with commentary, as appropriate, on the variance between the two.	Specialist – S106 Officer

#### CGS34 FREEDOM OF INFORMATION COMPLIANCE UPDATE

The Committee considered an update report on the monitoring of the Council's performance in dealing with Freedom of Information (FOI) and Environmental Information Regulations (EIR) requests.

Following a fall in performance standards during 2020-21 largely due to the Covid pandemic lockdown and recent corporate restructures, performance rates for timely delivery of FOI/EIR requests within the 20-working day deadline had since improved over the 2021-22 financial year as well as during the first half of the 2022 calendar year.

The Committee noted that the Council had received 592 FOI/EIR requests during the 2021-22 financial year, of which 92% were responded to within the 20-working day deadline. This marked a 10% improvement in performance from the 2020-21 financial year. The Council therefore now exceeded the Information Commissioner's performance indicator of 85%, and the 90% target agreed by Corporate Management Team.

Furthermore, following the Committee's request to monitor, as an additional target, response rates dealt with within 10 working days, the Committee noted that, during the 2021-22 financial year, 225 requests (38% of the total) were responded to within 10 or fewer working days.

The Council's performance rate for the first quarter of the current financial year (April to June 2022) had seen a continuation of this trend with 93% of the 221 requests being on target, of which 80 (36%) had been closed within 10 or fewer working days.

#### The Committee

RESOLVED: That the Freedom of Information Compliance Report for 2021 be noted and that the Committee continues to receive six monthly updates.

#### Reasons:

- To ensure that the Committee is kept up to date with developments in the FOI/EIR framework
- To ensure that the Committee has the necessary information to enable requests for information to be made easily to the Council and properly responded to
- To assist with learning lessons and improving performance following requests for information made to the Council

#### CGS35 DATA PROTECTION AND INFORMATION SECURITY UPDATE REPORT

The Committee considered a report from the Information Governance Officer that provided an update on developments in data protection and information security within the council since the last report of April 2022. The report covered governance successes, information assurance successes and objectives for the coming six months.

During the debate, the following points were made:

- In response to concerns over the poor take-up of cybersecurity training and the need to
  ensure that those who need the training actually receive it, the Information Governance
  Officer commented that he had highlighted the need for the training at the Privacy and
  Information Group, and that, since the report had been written, a number of officers had
  received the training. Further emails would be sent to publicise the training.
- It was suggested that the uptake of the training by both officers and councillors should be monitored, and the details reported to the Committee in the next report

#### The Committee

RESOLVED: That the update report be noted, and that the report be presented annually to the Committee in future.

#### Reason:

To ensure that the Committee is kept up to date with developments in the Council's data protection and information security framework.

Action:	Officer to action:
To include in the next report details of the uptake of cybersecurity training by both officers and councillors	Information Governance Officer
To provide the update report annually in future.	Information Governance Officer/Democratic Services and Elections Manager

#### CGS36 FINANCIAL MONITORING 2022-23

The Committee considered the Financial Monitoring Report, which summarised the projected outturn position for the Council's General Fund (GF) revenue account and Housing Revenue Account (HRA), based on the latest actual and accrued data to date.

This was an early insight mid-way through the financial year during a period of macro-economic uncertainty caused by seismic global and domestic factors which were changing rapidly. The report identified issues which must be immediately addressed, but also pressures which would vary in intensity during the year and would require a flexible and evolving response.

Officers were projecting a net budget shortfall on the GF revenue account of £3.3 million, which could potentially be met in year by financial discipline and a transfer from unearmarked reserves. £1.7 million of the shortfall related to current inflationary pressures and of that £1.6 million related to projections of utility costs on leisure centres. The report had set out: the detail behind these variations; areas for concern including a potential salary budget discrepancy and economic uncertainty; and actions to mitigate these risks.

The Corporate Management Board was currently implementing measures to address the budget gap in 2022-23 and the initial actions were set out in the budget pressures report considered by this Committee at its meeting on 29 September. As some of those measures would be one-off in-year adjustments, further action would be prioritised in the mid-year review of the Medium-Term Financial Plan which would be reported to the Committee in November.

The Council was currently forecasting to have £46.4 million in General Fund reserves at the end of the year and currently, £3.6 million of this was not earmarked for other purposes.

The surplus on the HRA would enable a projected transfer of £7.2 million to the new build reserve and meet the forecasted £2.5 million to the reserve for future capital at year-end.

Progress against significant capital projects on the approved programme as outlined in section 7 of the report was underway. The Council expected to spend £97 million on its capital schemes by the end of the financial year.

The Council's underlying need to borrow to finance the capital programme was expected to be £50.84 million by 31 March 2023, against an estimated position of £104.28 million. The lower

underlying need to borrow was a result of slippage on both the approved and provisional capital programme, as detailed in paragraphs 7.2 to 7.7 of the report.

The Council held £131 million of investments and £279 million of external borrowing on 31 July, which included £147 million of HRA long-term loans. Officers confirmed that the Council had complied with its Prudential indicators in the period, which were set in February 2022 as part of the Council's Capital and Investment Strategy.

During the debate, the Committee noted the following comments:

- In response to a request for clarification of the likely impact on utility costs of the Government's announcement on 21 September of a cap on the unit price for electricity for businesses and whether it would also apply to local authorities, officers indicated that no further detail on this had been received from the government. Once the detailed information was received officers would carry out sensitivity analysis in respect of the Council's energy costs and circulate the findings to all councillors.
- Concern over increasing costs of delayed schemes in the capital programme.
- Concern over impact on the Council's finances of the increasing cost of borrowing, particularly under the Public Works Load Board.
- Concern over impact of cost-of-living crisis on social housing tenants and their ability to pay their rent.
- Request that any future update from Arlingclose on the economic impact of the current financial situation as it affects the Council which is relevant to this discussion be circulated to all councillors.
- Request that future reports clarify the extent to which debts were overdue.
- Concern that there was a high proportion of overdue debt with no payment plan.

## The Committee

RESOLVED: That the Council's financial monitoring for the financial year 2022-23 to date be noted and the Executive be asked to note the Committee's comments and observations referred to above.

## Reason:

To allow the Committee to undertake its role in relation to scrutinising the Council's finances.

Action:	Officer to action:
To circulate to the Committee:	
<ul> <li>(a) Details of sensitivity analysis in respect of the Council's energy costs once the detailed information on any cap on unit prices was received</li> <li>(b) any future update from Arlingclose on the economic impact of the current financial situation as it affects the Council, particularly in terms of interest rates and impacts on vulnerable residents</li> </ul>	Executive Head of Finance
To ensure that future reports clarify the extent to which debts were overdue and further information as to the reason why a high proportion of overdue debt has no payment plan.	Executive Head of Finance

#### CGS37 COUNCILLOR TRAINING AND DEVELOPMENT ANNUAL REPORT 2022-23

The Committee considered the annual report from the Councillor Development Steering Group, which set out details of the training and development opportunities for councillors, including training events held since September 2021. The report had highlighted, amongst other things, the importance of developing a more collaborative approach with Waverley in respect of member training in order to provide greater opportunities for councillors of both authorities to attend, on a reciprocal basis, training of a more generic nature particularly in respect of the new member induction programme to be held following next year's elections.

The report included a copy of the First draft induction programme to be held from May-July 2023 for new and re-elected councillors, which had been discussed with the Steering Group at its meeting on 3 October 2022. It was noted that the Corporate Management Board had asked that enforcement be included in the induction programme.

As part of the induction programme, it was also proposed to offer a more formal Executive Member Training Programme via the Leadership Academy scheme run by the Local Government Association, detailed details of which were included in the report.

The induction programme also included some sessions for parish councillors on ethical standards and data protection, and it was also proposed to enhance that training offer for parish councils with the inclusion of training for them on the planning process.

The Committee noted that the Councillors' Training and Development budget was currently £14,000 per annum. In view of the number of external trainers that were likely to be used for the proposed induction training programme for new councillors in 2023, as well as to account for the potential spend in providing training to Executive members, it was proposed to make provision in the 2023-24 draft budget for an increase in the Councillors' Training and Development budget, for that year only, to £22,000. This would represent a growth of £8,000 for the 2023-24 budget unless other budgets can be reduced to accommodate the increase. The budget for Councillor Training and Development would revert to £14,000 per annum in subsequent years.

The Committee

## RESOLVED:

- (1) That the Committee notes the valuable work being undertaken by the Councillor Development Steering Group in developing a clear structured plan for councillor development that responds both to the Council's corporate priorities and councillors' individual training needs.
- (2) That the Executive be asked to agree to make provision in the draft budget for 2023-24 of £22,000 to cover the cost of new councillor induction including executive member training, with the budget reverting to £14,000 p.a. thereafter.

#### Reason

To recognise the important and ongoing work of the Councillor Development Steering Group

Action:	Officer to action:
To make provision in the draft budget for 2023-24 of	Democratic Services and
£22,000 to cover the cost of new councillor induction	Elections Manager
including executive member training, with the budget	
reverting to £14,000 p.a. thereafter	

Signed		Date	
	Chairman		

The meeting finished at 9.20 pm