# Safer Guildford Partnership 2021-22 Action Plan – web version

Priority	What is the problem/issue	Impact on our residents	Action to address issue	What we hope to achieve	How will we know we have achieved?
1	Members of our communities, our customers and our staff, not knowing how to recognise, acknowledge and seek specialist support for domestic abuse	members of our communities at risk of harm and not getting the support they need, where and when they need it	<ul> <li>deliver awareness raising webinars</li> <li>promotion of domestic abuse outreach service</li> <li>partner agencies develop policies, training and support for staff experiencing domestic abuse</li> <li>implement SGP Domestic Abuse Pledge</li> </ul>	anyone experiencing domestic abuse can access the right information, and support in the right place and at the right time	<ul> <li>domestic abuse outreach service referral increases</li> <li>attendance at webinars</li> <li>attendance at training</li> <li>staff of partner agencies awareness of domestic abuse increased</li> </ul>
2	Anti-social behaviour affecting individuals and community's quality of life	<ul> <li>causes or likely to cause harm, alarm or distress to residents, visitors, and businesses</li> <li>decreased feelings of safety for visitors, residents, and businesses</li> </ul>	<ul> <li>select, implement, and enforce the most effective ASB tools</li> <li>promotion of reporting guidance</li> <li>promotion of support services</li> </ul>	<ul> <li>target enforcement to key issues</li> <li>increased feelings of safety for residents and visitors</li> <li>raise awareness of where and how to report and seek support</li> </ul>	<ul> <li>PSPO's implemented</li> <li>Monitoring of PSPO enforcement</li> <li>Purple Flag perception study feelings of safety achieves 90%</li> <li>Police Niche data on ASB</li> <li>Engagement in digital and social media platforms and campaigns</li> </ul>

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3	Serious organised crime disrupting the quality of life of communities and individuals	<ul> <li>exploitation of vulnerable people</li> <li>violent behaviours experienced in our communities</li> </ul>	•	Clear reporting mechanisms partnership intelligence sharing plan and deliver partnership disruption activities plan and deliver partnership Prevent training	•	raise awareness of risks effective sharing of the right information at the right time	•	number of partnership intel sharing referrals engagement in campaigns and disruption activities and training
4	Raising public awareness and increasing public resilience to report and access help and support for all issues relating to crime and anti-social behaviour	Members of our communities:  not getting the right help and support at the right time  at risk of harm from experiencing crime and disorder	•	deliver a communications plan throughout the year to target community safety issues, through a range of channels to suit audience	•	increase in public awareness of where, how, and when to report issues increase in public awareness of support for those experiencing crime and disorder	•	social media and engagement indicators for campaigns public engagement activities delivered
5	Reduced capacity of residents to cope with, protect themselves against or resist, criminal or anti social behaviours.	Vulnerable members of our communities:  not getting the support they need, where and when they need it  experiencing crime and disorder	•	target resources on disruption, enforcement and problem solving inform, advise, and educate public on support services deliver and participate in awareness training/education in issues affecting vulnerable people	ind	creased: intervention public awareness and support staff awareness of risks and support	•	effective resolution of referral issues effective use of ASB tools partnership intel sharing public engagement in campaigns attendance at awareness sessions

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#### Our business as usual

The following areas of community safety are part of the day to day partnership working activities and intelligence sharing between agencies, to prevent and reduce crime and disorder in Guildford:

- protecting and preventing people from being radicalised or drawn into terrorism activity
- reducing or preventing the impact of anti-social behaviour, crime and disorder in public places
- reducing or preventing the impact of anti-social behaviour, crime and disorder on vulnerable people
- interrupting serious and organised crime
- resolving anti-social behaviour experienced by our residents

This work is carried out through several borough level and county wide operational groups, using information sharing to apply enforcement powers. These groups also provide support to people experiencing issues. This includes but is not limited to:

- Joint Action Group (JAG)
- Community Harm and Risk Management Group (CHaRMM)
- Serious and Organised Crime Joint Action Group (SOC JAG)
- Channel Panels (Prevent)
- The Community Trigger

### **Measuring indicators:**

The Safer Guildford Partnership uses a range of indicators to measure trends and volumes of activity. These can provide an indication of prevention and protection needs and achievements.

- Numbers of ASB tools used
- Numbers of referrals to intervention services
- · Number of cases completed
- Number of Partnership Intelligence Forms submitted
- Information sharing platform user indicators
- Social media indicators and digital reach (web site hits)

This work is overseen by the Safer Guildford Partnership Executive.