

Freedom of Information Compliance: Update Report, 23 September 2021

FOI/EIR Requests received by service area, 01/01/21 – 30/06/21

Service Area	Total requests	Total answered in time	Percentage
Asset Management	5	4	80%
Benefits	11	10	91%
Bereavement	11	10	91%
Business Rates	28	25	89%
Comms	2	2	100%
Community Services	3	2	67%
Council Tax	8	6	75%
Democratic Services	7	7	100%
Engineers	1	1	100%
Env Health/Licensing	29	25	86%
Finance	11	10	91%
Fleet & Waste	21	19	90%
Housing Advice	17	15	88%
Human Resources	19	17	89%
ICT	15	12	80%
Information Governance	1	1	100%
Legal	5	5	100%
Leisure Services	2	2	100%
Major Projects	1	1	100%
Neighbourhood & Housing Management	15	14	93%
Parking Services	6	5	83%
Parks & Countryside	5	5	100%
Planning	39	33	84.5%
Policy/Strategy	2	2	100%
Private Sector Housing	9	9	100%
Procurement	10	8	80%
Regulatory Services	15	14	93%
Web Team	1	1	100%
TOTAL/AVERAGE	299	265	93%