

1. Community Harm and Risk Management Meeting (CHaRMM)

Chaired by Inspector Sam Turner, Guildford Borough Commander at Surrey Police, the focus of CHaRMM is to engage partners in managing perpetrators of anti-social behaviour and provide wrap-around support to some of our most vulnerable residents.

Overview of recent activity and successful intervention:

- active caseload – 1 juvenile and 6 adults on the agenda
- currently 7 adults under the section covering upcoming CBOs and Closures, which has been recently added to ensure multiagency awareness and encourage sharing of intel.
- no referrals received for Child Sexual Exploitation perpetrators
- talks from Surrey County Council's Making Every Adult Matter, Catalyst High Impact service and ECINS

Case A – a vulnerable male was added to the CHaRMM agenda in January 2021 following safeguarding concerns and potential financial exploitation from a family member. Police opened a problem-solving case, liaised with the Office of Public Guardian, and issued a CPW (Community Protection Warning) to the family member. The vulnerable male received support from mental health services and Adult Social Care and ongoing additional support was secured within the local community.

Outcome: Safeguarding concerns and risk of exploitation addressed through multiagency working. Improved quality of life and wellbeing for the vulnerable male through ongoing multiagency and community support.

Case B - a male causing distress to his neighbours through loud music and violent and dangerous behaviour. The individual was charged for his offenses, served an Abatement notice, and referred to mental health and alcohol support services. Having received the support he needed, there have been no further issues.

2. Joint Action Group (JAG)

Chaired by Justine Fuller, Head of Environment and Regulatory Services at Guildford Borough Council, the focus of JAG is on addressing ASB, in geographical hotspots.

Overview of recent activity and successful intervention:

- Meeting frequency increased in response to the increase in anti-social behaviour through the COVID-19 pandemic.
- 4 subgroups were created to address anti-social behaviour hotspots / high need locations.
- JAG successfully facilitated collaborative working between Taylor Wimpey, Police and Guildford Borough Council's JET and Parking teams to significantly reduce longstanding issues of motorbike riding and associated antisocial behaviour at the former Wisley Airfield site.
- Following concerns raised by residents and the Parish Council regarding anti-social behaviour around London Road, Send JAG assisted by bringing together all involved partners. Regular cleaning crews were deployed, unauthorised encampments were moved and long-term solutions for the area are now being discussed.
- JAG helped to promote links between MOD Police, civil Police and Ash Parish Council, which assisted in addressing issues of vandalism at Ash Ranges, which was having a significant impact on the MOD.
- The Guildford town centre Exclusion scheme was introduced by the BCRP (Business Crime Reduction Partnership). 54 warning letters have been issued under the scheme so far, with 80% of individuals not reoffending.
- Guildford BCRP carried out a town centre Blitz in April 2021, with the objective to detect, deter and detain shoplifters and those causing low level ASB. Several perpetrators were apprehended and deterred on the day and an individual identified who was banned from the town centre.
- Following the busy reopening of the town centre in March 2021, town centre businesses recorded £5939 of losses from theft. A significant amount of this was successfully recovered following information sharing via the DISC system.

3. Serious Organised Crime Joint Action Group (SOC JAG)

Chaired by Inspector Sam Turner, Guildford Borough Commander at Surrey Police, the focus of SOC JAG is to inform partners of the current picture of serious organised crime, share information and look at ways to prevent, protect and prepare interventions.

The SOC JAG meeting framework has recently undergone a Surrey wide review and refresh. The review addressed meeting parameters, membership, and content, to standardise the meetings across the county and ensure they are beneficial to all partners. Following the refresh of the SOC JAG meeting framework, Guildford has increased its group membership and meetings are starting to become more effective and beneficial to all partners.

Organised Acquisitive Crime

- Burglaries reduced by 46% during the pandemic.
- Operation Folder successfully reduced burglary offenses in Send
- SOC JAG partners have helped to distribute burglary prevention advice to Guildford residents, to avoid a sharp rise when COVID-19 restrictions are lifted.

Catalytic Converter Theft

- Figures of catalytic converter theft in the area increased significantly this year.
- A week of action in April was successful, with a good number of arrests and seizures.
- SOC JAG partners helped to raise awareness to the public and helped Police to identify appropriate places for new warning signage.
- An increase in people recognising and reporting catalytic converter theft has recently resulted in a downward trend. Offenses dropped by 50% in the first 6 to 8 weeks of action and there were only 5 offenses force wide in July.

County Lines

- County Lines involves the dealing of crack cocaine and heroin and has a lasting impact on communities due to the associated violence.
- Areas of Guildford particularly affected include the town centre, Stoke Park, University of Surrey, and Ash, with dealers from areas such as Brent, Barnet, Ealing, Lambeth, and South London.
- Partnership intel sharing is helping with the fight against drug issues and County Lines. Recent partnership working has resulted in a significant custodial sentence for the individual running the KELVIN county line.

Domestic Abuse

- Domestic Abuse remains a force priority for Guildford Police, with increased concerns during the pandemic.
- SOC JAG has initiated joint working between Police and the University to host a domestic abuse presentation to all University students.
- SOC JAG partners have been helping to raise awareness of the Make Yourself Heard scheme to colleagues, clients, and residents.

Human Trafficking / Modern Day Slavery / Sexual Exploitation

- Police continue to investigate and engage with Streetlight frontline support service.
- SOC partners are helping to raise awareness by sharing information on signs to look out for and what intelligence to report.

4. Community Triggers

Introduced in the Anti-Social Behaviour, Crime and Policing Act 2014, the Community Trigger is an important safety net for victims of persistent or serious anti-social behaviour and those who may be most vulnerable.

A Community Trigger is a solution focussed, multi-agency case review of repeated incidents reported to main responsible agencies.

The SGP continue to provide clear guidance and follow a robust process to support the aims of the Community Trigger process in:

- acting as an important safety net for victims
- giving victims a voice and helping them feel listened to
- encouraging partnership working

Applications for Community Triggers are received by the Council. Applications increased significantly during the first lockdown but also in subsequent lockdowns. This required intensive input from the borough team to communicate with residents and agencies, coordinate panel meetings with the relevant agencies and collect victim impact statements. It also required a partnership approach to problem solving and additional resource from all partners to agree action plans to address anti-social behaviour. Given the circumstances of Coronavirus (Covid 19), all cases have been treated with great sensitivity, with advice and support being offered to all potential victims and complainants.

- Significant rise in applications - impact of isolation, people spending more time at home and increased awareness of the Community Trigger process
- 13 cases received and reviewed since August 2020 (18 applications)
- 5 met the threshold to be referred to receive support via multiagency panel meetings

In 2021-22, the Partnership intends to commit to the countywide ASB Help Pledge which demonstrates our commitment to the Community Trigger.