

**Priorities**

1. Coronavirus (Covid 19) recovery- community impact and emerging changes to the crime, disorder and ASB landscape in response to Coronavirus (Covid 19)
  2. Domestic Abuse- responding to the Surrey Against Domestic Abuse Strategy 2018-23 and to the anticipated increased needs in response to the Coronavirus (Covid 19) outbreak
  3. Renewal, review, consultation and development of Public Spaces Protection Orders (PSPO's) under the statutory guidance
  4. Participation in the countywide review and delivery planning of Junior Citizens scheme, through digital interaction and group based activity- addressing the risks of Serious Youth Violence
  5. Produce Safer Guildford Partnership three year plan 2021-2024
  6. Delivering a coordinated communication strategy to engage, advise and support our communities
- Continue need to reduce and prevent ASB and crim affecting vulnerable people (business as usual below 7)

**Business as usual**

- 7 Prevent- Counter Terrorism
- 7 Delivery of Operational Groups- JAG, SOC JAG, CHaRMM
- 7 Case management system- ECINS support
- 7 Community Triggers

Priority	Issue/problem to be addressed	Impact on community	Action	Lead	Outcome – what do we want to achieve	How will we know it has been a success Outputs/Milestones	Baseline where available	Evidence target met
1	Responding to the immediate and longer term increases in ASB presented during the Coronavirus Pandemic	Vulnerable members of our communities are not getting the help and support they need at the right time or in the right place	Adjust and target resources to educate, advise and inform the public of how to report issues and where to seek support services	SGP Exec Partners (Communications)	Increased public awareness of help and support for those experiencing ASB	Social media engagement indicators for campaigns	NA	Reporting advice emails to councillors Jan 21 and July 21 New web pages- Community Safety and reporting one stop page SGP Commis plan produced and in delivery SGP commis Pledge across partners in delivery Safer Guildford Partnership in use Social Media indicators: 399 social media posts- reach of 363,708 9 press releases Community Safety webpage views 136 PSPO webpage view 156
		Vulnerable members of our communities are at risk of suffering immediate harm and long term effects from experiencing ASB	Adjust and target resources to deliver multi agency problem solving, enforcement and disruption activity	SGP Exec Partners (Operational Delivery Groups)	Increased intervention activity to tackle ASB hotspots and individuals	Effective and sustained resolution of issues- outcome case study- removal from JAG and CHARMM agencies. Monitored through meeting administration	CBO's Aug 19-20-3 Full Closures 19-20-2 Partial Closures 19-20-5	Increased frequency of JAG from Dec 2020- 4 weekly from 6 weekly Implemented JAG subgroups from Jan 2021 to target high need locations: - Rolunda / Town Centre - Forenden Quarry - Scholars Walk - Ash CBO's issued Aug 2020- July 21: 4 Full closures Aug 2020- July 2021: 4 Partial Closures Aug 2020- July 21: 9 Implementation of new SOC JAG model framework Increased attendance at CHARMM, JAG and SOC JAG meetings due to online platform.
1	Responding to the increasing risks of suicides and the capacity of partners to contribute to prevention	Vulnerable members of communities are at risk of suffering significant harm	Deliver suicide awareness training to SGP Exec staff	Public Health SCC SGP Exec Partners	Increasing awareness of staff to recognise and identify risks to prevent suicides	No. of training sessions delivered, partner organisations attending, and attendees from across the partnership	NA	CF 2021-22 Suicide Awareness training programme produced for SGP members and their organisations -delivery autumn 2021 Delayed due to staffing/ amended priorities due to Covid
2	Members of our communities not knowing how to recognise, acknowledge and seek specialist support for Domestic Abuse	Members of our communities are not getting the help and support they need at the right time in the right place.	Design and deliver a series of public engagement and targeted professionals webinars, aimed at increasing awareness of domestic abuse risks, signs, services and support	GBC Community Safety Lead, SCC DA Lead, Safer Domestic Abuse Outreach Service	Members of our communities can access the right information, services and support, at the right time in the right place, for themselves or for people they want to support	Service referral increases Number of webinars hosted Attendance at webinars	SWS DA referrals 19-20- 366	Service referrals received by SWS DA outreach service Aug 2020 - July 2021: 685- 59% increase 2019-20 CF 2021-22 Domestic Abuse training programme produced for SGP members and their organisations- delivery autumn 2021 Training delayed due to staffing/amended priorities due to Covid Joint public Ask Me DA webinar sessions planned with Waverley CSP Autumn 21 Additional outcomes: Domestic Abuse page added to GBC website with plans to add Safe Spaces widget to GBC webpages. CF 2021-22 Publicity material- on hold due to Covid Additional outcomes: 265 domestic abuse related GBC social media posts, 219,603 reach between Sep 2020 and July 2021.
		Members of our communities are at risk of suffering immediate harm and long term effects from experiencing domestic abuse	Distribute publicity materials produced by the Domestic Abuse Outreach Service	SGP Exec Partners	Promote and commit to fundraising or sponsorship opportunities to provide financial support to Safer Domestic Abuse Outreach Service	E value of fundraising/sponsorship secured through the partnership		SGP funded SWS DA outreach service 20-21 £2,000 SWS DA outreach exploring Guildford Community Lottery SWS DA Outreach service producing campaign videos to engage sponsors and fundraisers - SGP sharing when complete
		Members of our staff and our customers are not getting the help and support they need at the right time in the right place.	Introduce Safer Guildford Partnership Domestic Abuse Pledge. Commitment to organisation policies, training and support	SGP Exec Partners SCC DA Lead	Provide resources to support partners to meet the pledge	Members of our staff and customers can access the right information, services and support, at the right time in the right place, for themselves or for people they want to support	SGP Exec commit to pledge- December 2020 SGP Exec Partners deliver pledge checklist- August 2021	NA
3	Increased/continuation of anti social behaviour associated with consumption of alcohol in the town centre	Causes or is likely to cause harm, alarm and distress to residents and visitors to the town centre impacting on feelings of safety and visitor and business economy	Extend existing PSPO for further 3 years by deadline October 2020 to ensure there is no lapse in enforcement	GBC Community Safety Lead with Partner Stakeholder engagement	Building PSPO extension by deadline- providing consistent enforcement	PSPO extension implemented and unchallenged- December 2020	NA	PSPO extension implemented Oct 2020- unchallenged- complete
		Increased resources required and decreased capacity of Police to respond to anti social behaviour			Police and JET team have powers to remove alcohol from premises concerning anti social behaviour	Partner views and evaluation of PSPO powers- PSPO annual review	NA	PSPO annual review 2020-21 -see target below
		Increased feelings of safety for visitors and residents			Increased feelings of safety for visitors and residents	Purple Flag perception study-achieves target 90% response to feeling of safety	Perception study response to feeling of safety 2019-21	Purple Flag renewal deferred to October 2021 due to Covid Perception study deferred for renewal- not beneficial due to night time economy being closed during Covid
3	Increased/continuation of anti social behaviour associated with alcohol, drugs and other behaviours in the town centre and surrounding areas.	Causes or is likely to cause harm, alarm and distress to residents and visitors to the town centre impacting on feelings of safety and visitor and business economy	Scoping activity- analysis of current issues, consultation and evidence building	GBC Community Safety Lead with partner stakeholder engagement	Research efforts to identify alcohol and drug behaviours and locations where associated anti social behaviour is increasing	New PSPO requirements developed Sept 2021	NA	In progress - on target Stakeholder engagement complete - partner survey, one to one sessions, focus group Public consultation complete- online survey Stakeholder data analysis complete Evidence gathered Ward Councillor engagement ongoing EAD Aug 21 Full analysis of all data and evidence in progress
		Increased resources required and decreased capacity of Police to respond to anti social behaviour	Develop and produce requirements for charges/new PSPO to meet the needs of the evidence base		Reduce police and JET resources and increase enforcement powers for addressing anti social behaviour	Partner views and evaluation of PSPO powers- PSPO annual review	NA	PSPO focus group engagement in progress
		Consideration of appropriate and alternative ASB tools Implementation of new PSPO if required			Increased feelings of safety for visitors and residents	Purple Flag perception study-achieves target 90% response to feeling of safety	NA	Purple Flag renewal deferred to October 2021 due to Covid Perception study deferred/renewal - not beneficial due to night time economy being closed during Covid
					Reduced reporting of anti social behaviour	Police Niche data on ASB reports	NA	Not collected - Covid skewed data
4	Influence the design of digital interactive content and delivery group based interaction for local Junior Citizen scheme provision	Ensures all young people across Guildford have the same information and opportunities to engage in the junior citizens programmes	Participate in the design and development of a digital platform offer for Junior Citizens led by SCC Community Safety Team	SCC Community Safety Team lead SGP Exec participation GBC Community Safety Lead on schools engagement	Develop a consistent countywide Junior Citizens programme that is accessible across a wide audience, attractive to schools, delivers value for money and is sustainable Ensure content is flexible for partners to deliver priority messaging Ensure content is relevant to the needs of young people in Guildford	Produce and prepare for delivery of digital Junior Citizens offer - Sept 2021 Take up of programme in Guildford schools (number of schools) Junior Citizen scheme monitoring reporting of outcomes	NA	CF 2021-22 Delayed due to Covid priorities and impact on schools SCC review in progress- further work in 2021-22
		Young people being threatened, intimidated and exploited into becoming involved in criminal	Engage local schools in the design and promote take up of offer when complete					

	Address inconsistent county wide offer of intervention to address young people at risk of experiencing or being drawn into Serious Youth Violence	behaviour Young People being harmed by experiencing Serious Youth Violence Young people having reduced life chances and opportunities due to			Increase young people's awareness of risk factors and protective factors to divert them away from criminal and violent behaviours			
5	Statutory duty to produce a 3 year Community Safety Partnership Plan to address crime and ASD Set out local partnership response to reducing crime and disorder	Community can hold authorities to account to work together to develop and implement strategies for reducing crime and disorder in their area	Complete strategic assessment of local need Identify and agree strategic priorities for partners Produce 3 year plan in response to priorities Produce year 1 action plan	SGP Exec facilitated by GBC Community Safety Lead	First statutory duty set out in the Crime and Disorder Act 1998, as amended by the Police Reform Act 2002 and the Police and Justice Act 2006	Strategic Needs Assessment complete- May 2021 Strategic priorities agreed- June 2021 3 Year Plan produced- August 2021 Start delivery of year 1 action plan- September 2021	NA	Assessment of need based on 2020-21 data analysis and local insight complete. Alignment to Community Safety Agreement (Surrey Health and Wellbeing Board). Strategic Priorities approved for 3 year plan approved June 21 Draft annual action plan for approval Sept 21
6	Raising public awareness to be able report crime and anti social behaviour to the right people, at the right time Increasing the public's resilience to be able to access the right help and support at the right time and in the right place for all issues relating to crime and anti social behaviour	Members of our communities are not getting the help and support they need at the right time in the right place. Members of our communities are at risk of suffering immediate harm and long term effects from experiencing crime and anti social behaviour	Develop and deliver the SGP communication strategy Develop and deliver communication campaigns throughout the year to highlight specific issues and support	SGP Executive joint communications GBC Comms team lead	Increase in public awareness of where, how and when to report issues Increase in public awareness of support services for those experiencing crime and anti social behaviour	Produce communication strategy- January 2021 Social media engagement indicators for campaigns	NA	SGP Comms plan- produced Feb 2021 and in delivery  #SaferGuildfordPartnership in use Social Media indicators: 396 social media posts- reach of 3,53,708 3 press releases Community Safety webpage views 136 PSPD webpage view 158

Priority 7- BAU	Issue /problem to be addressed	Impact on community	Action	Lead	Outcome – what do we want to achieve	How will we know it has been a success Outputs/Milestones	Evidence target has been met
Prevent- Counter Terrorism	Threat of terrorism related activity	Fear of and actual destruction of people's lives, property and communities	Review local Prevent Strategy	Applied Resilience-GBC	Coordinated local response to the threat of terrorism aligned to the National Prevent Strategy	Review, revise Strategy by March 2021	Prevent Strategy for GBC updated for 2021 Partners contacted regarding their own Strategies - responses being collated.
			Participate in Channel Panel Meetings when required	Applied Resilience-GBC	Support the prevention of people being drawn into terrorism and ensure they are given appropriate support and advice	Individual case outcomes monitored by Channel Panel	Applied Resilience (GBC) have not been notified of Channel nominations or requested to participate in any Channel Panels in 2021
	Threat of violent extremism and exploitation of vulnerable people	Exploitation of vulnerable individuals	Assess need and deliver Prevent awareness and refresher training	Applied Resilience-GBC Community Safety Lead	Increase awareness of partner staff to be able to recognise, identify and seek support for those at risk radicalisation	Multi agency training offer delivered by July 2020 No. of training sessions delivered, partner organisations attending and no of attendees across the partnership	CF 21-22: Prevent training programme to be produced for delivery winter 21
Operational Delivery Groups: Joint Action Group (JAG) Serious Organised Crime Group (SOC JAG) Community Harm and Risk Management Meeting (CHaRMM)	Reducing and preventing the impact of ASB in public spaces affecting residents, businesses and visitors	Repeated and cumulative affect on the quality of life and safety of people living, working or visiting public spaces	Review location based anti social behaviour hotspots regularly through JAG	JAG Chair	Partners working together to problem solve solutions to ASB through enforcement and use of appropriate ASB tools	Effective and sustained resolution of issues- outcome case study- removal from JAG agenda Monitored through JAG administration	Increased frequency of JAG from Dec 2020- 4 weekly from 6 weekly Implemented JAG subgroups from Jan 2021 to target high need locations: - Rotunda / Town Centre - Fowenden Quarry - Scholars Walk - Ash
	Police intelligence led operations to interrupt serious organised crime	Exploitation of vulnerable individuals	Review Serious Organised Crime issues through SOC JAG	SOC JAG Chair	Improved quality and quantity of community intelligence gathering from partners to identify, inform and interrupt Serious Organised Crime activity	Effective intelligence resulting in criminal intervention Monitored through SOC JAG Intel Partnership Officer	CBO's issued Aug 2020- July21: 4 Full closures Aug 2020-July 2021 4 Partial Closures Aug 2020- July 21: 9  Implementation of new SOC JAG intel led framework  Increased attendance at CHaRMM, JAG and SOC JAG meetings due to online platform.
	Reducing and preventing the impact of ASB on vulnerable people	Repeated and cumulative effect on the quality of life and safety of vulnerable individuals	Review individuals and families causing or victim to ASB regularly through CHaRMM	CHaRMM Chair	Partners working together to problem solve solutions to individuals causing or victim to ASB through enforcement or support services	Effective and sustained resolution of issues- individual case study-removal from CHaRMM agenda Monitored through CHaRMM administration	(New indicators- first time baselining below)  JAG referrals: 14 Cases completed: 15  Partnership Intel forms submitted: 334  CHaRMM referrals: 27 Cases complete: 16
ECINS- case management	Inconsistent use of ECINS case management system between partners	Missing information sharing and case management on vulnerable individuals increasing risks to individuals vulnerability	Work with ECINS support to increase access, usability and confidence of partners to use system	GBC Community Safety Lead ECINS support	Consistent use of ECINS to effectively manage ASB cases	No. of agencies contributing to case management through ECINS	Training programme delivered by ECINS Support throughout January and February 21 Guildford CHaRMM attendees logged into ECINS: 30% of CHaRMM members- current log in (ECINS during July 2021). Working with ECINS support to develop indicators to demonstrate usage All CHaRMM case management transferred to ECINS
Community Triggers	Responding to the increased number of Community Trigger applications	Members of our communities are at risk of suffering immediate harm and long term effects from experiencing ASB	Promote and respond to Community Trigger applications, coordinating case reviews for threshold applications and providing support and advice to residents	GBC Community Safety Lead SCP Executive Partners	Increased public awareness of help and support for those experiencing ASB Resolution for residents experiencing ASB	No. of Community Trigger cases applications meeting threshold and receiving support to find a resolution	Applications received Aug 2020 to July 2021:19 (13 cases) Applications received 2019-20: 17 (16 cases) Live cases in July 2021: 3 (2019-20: 4)  Additional Outcomes: Guildford CT process reviewed and brought in line with Surrey and ASB Help recommendations. GBC webpages and online form updated. Introduction and training provided to Customer, Case and Parking - transition