

Housing Operations Board Work Programme 2025/26

Date	Item	Additional Information	Relevant Lead HOB Member	Lead Officer
12-Mar-25	Standing Items	Regular updates and monitoring items		Annalisa Howson
	Policies to be discussed	Policies to be reviewed prior to approval by Executive : <ul style="list-style-type: none"> • Planned Maintenance • Housing Aids & Adaptations • Damp & Mould 		Meena Lota and Ernie Gray
	Housing Improvement Plan refresh	Update on the refreshed plan including HQN feedback		Jo Holt
	Feedback from Tenant Engagement Group	Feedback on housing-related initiatives [VERBAL UPDATE]	TEG Lead	TEG lead / Conor
	Housing Strategy & Homelessness & Rough Sleepers Strategy	Progress and update on key strategies and presentation [VERBAL UPDATE]		Helen Steward
	New KPI Sign Off	Discussion proposed new KPIs		Meena Lota
14-May-25	Standing Items	Regular updates and monitoring items		Annalisa Howson
	Policies to be discussed	Policies to be reviewed prior to approval by Executive <ul style="list-style-type: none"> • Disrepair • ASB & Hate Crime 		Meena Lota

		<ul style="list-style-type: none"> Repairs 		
	Housing Improvement Plan Update	Progress update		Jo Holt
	Feedback from Tenant Engagement Group	Feedback on housing-related initiatives		TEG lead / Conor
	Review of Current Housing Strategy Progress	Progress update on strategy		Helen Steward
	Capital Programme	Explanation of planned works		
	Resident Engagement & Building Safety Strategies	Review and sign-off of engagement strategies		
09-Jul-25	Standing Items	Regular updates and monitoring items		Annalisa Howson
	Policies to be discussed	Policies to be reviewed prior to approval by Executive <ul style="list-style-type: none"> Mutual Exchange Compensation Reimbursement Mobility Scooters 		Meena Lota
	Housing Improvement Plan Update	Progress update		

	Feedback from Tenant Engagement Group	Feedback on housing-related initiatives		
	Q1 2025/26 KPI Reporting	Review of Q1 performance metrics		
	Annual HRA Business Plan Review	Review and updates on HRA business plan		
	Decent Homes Standard Compliance Update	Progress report on compliance		
24-Sep-25	Standing Items	Regular updates and monitoring items		
	Performance Monitoring Q2 2025/26 KPI Reporting	Review of Q2 performance metrics		
	Policies to be discussed	Policies to be reviewed prior to approval by Executive <ul style="list-style-type: none"> • Domestic Abuse • Estate Management 		Meena Lota
	Housing Improvement Plan Update	Progress update		
	Feedback from Tenant Engagement Group	Feedback on housing-related initiatives		

	Progress on the Stock Condition Survey	Update on survey findings		
19-Nov-25	Standing Items	Regular updates and monitoring items		
	Policies to be discussed	Policies to be reviewed prior to approval by Executive <ul style="list-style-type: none"> • Voids • Leasehold Management 		Meena Lota
	Housing Improvement Plan Update	Progress update		
	Feedback from Tenant Engagement Group	Feedback on housing-related initiatives		
	Additional Key Items	TBD		