



Name
Address
Address
Address
Post Code

Our Ref: Taxi Fare Review 2020
Your Ref:
Contact: Licensing
Direct Line: 01483 505050
Email: regulatoryservices@guildford.gov.uk

February 2022

Dear Sir/Madam

Review of Hackney Carriage Fares

The Council is commencing its review of Hackney Carriage Fares for 2022.

The Council has a methodology for setting fares which takes costs, such as vehicle running costs, depreciation, fuel, insurance, licensing costs, together with drivers earnings and provides a unit price for these costs per metered mile travelled, over the number of metered miles a vehicle travels. The fares set include provisions for taxi drivers to earn a wage, cover costs of running a taxi and provide a service to the public when it is needed; balanced against what is reasonable for the public to pay for such a service.

The questionnaire enclosed with this letter seeks to consult the taxi trade on the data and costs used to calculate the Borough's taxi fares. Please read the questionnaire and take the time to complete it. The higher response rate will ensure that the views of the trade are taken into account when calculating the fares.

Historically, we have had a very poor response during consultation, yet we deal with considerable concerns from the trade who did not participate but do not like the fares calculated based upon the data used. It is therefore essential that you take this opportunity to respond to the consultation with your views. It is also important to provide as much detail and evidence as possible with your response such as copies of receipts and journey records in order to substantiate any figures given.

To ensure that your views are taken into account, please read and complete the attached questionnaire, returning it to Guildford Borough Council Licensing, Millmead House, Millmead, Guildford, Surrey, GU2 4BB by 17:00 on the 28 February 2022.

Should you have any questions then please do not hesitate to contact the Licensing Team.

Yours sincerely,



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www.guildford.gov.uk

Mike Smith
Senior Specialist for Licensing and Community Safety
Environment and Regulatory Services