

29/04/2022



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To whom it may concern,

I wish to raise a representation to recent license request of Pizzaman LTD within the University of Surrey Students' Union premises. Throughout this objection I have tried to offer some pragmatic solutions to the current application, if these are addressed as below, I would be happy to remove this representation, if not this representation stands to object to the license in its entirety. Please find these below:

On the matter of "General – all four licensing objectives"

The applicant states:

"Training of staff will include all procedural matters relating to conditions of licence, fire safety, food hygiene, use of the CCTV system and completion of incident logs. The premises has direct CCTV in situ but is located on larger university site where additional CCTVs are positioned in multiple locations around the unit and campus."

I believe that the current CCTV system in place is not adequate or suitable for the prevention of crime and disorder or public safety. The system does not cover the whole of the external area outside the unit.

I suggest that the condition is placed on the license to state that:

CCTV must cover the entrance/exit of the unit, within the unit and all external areas within 20 metres of the premises. (or wording to this effect)

On the matter of the prevention of crime and disorder:

I believe that the current suggested opening times are excessive and would see this shop be open far later than any of the premises in Guildford. This would potentially mean that the University would become a hotspot for crime and disorder being tracked up through residential streets onto the campus.

Furthermore, the location of this premises would interfere with the safe dispersal of the students after an event from the nightclub upstairs and potentially lead to a hotspot of unrest.

I suggest that hours are limited to:

Monday-Thursday & Sunday – 11:00 - 01:30

Friday & Saturday – 11:00 – 02:30

Moreover, the applicant has not stated any information in this section about SIA door supervisors. As you know Fast Food Takeaway units in the late-night economy are a hot spot for aggression and violence^{1,2,3}. I believe the applicant has not given enough detail in this section about how they will prevent crime and disorder suitably.

I suggest that the condition is placed on the license to state that:

*“At least two SIA Door supervisors must be in attendance from 20:00 to thirty minutes past closing time”
(or wording to this effect)*

On the matter of Public Safety:

The applicant states that:

“The premises benefits from direct dial contact to the University of Surrey’s campus security services; the security will attend the site in the event of incident or disorder.”

This is not the case and this not what the campus security are here for. I suggest that this is replaced with the condition proposed in the previous section.

*“At least two SIA Door supervisors must be in attendance from 20:00 to thirty minutes past closing time”
(or wording to this effect)*

Furthermore, on the grounds of public safety I believe the current public area of the shop poses a fire safety problem. When it is raining outside, we have seen numerous people crammed in the shop to get out of the rain, there can be up to 10 people in this space which ideally can hold 3-4. Moreover, the door of the shop opens inwards and when the shop is crammed full it becomes nearly impossible to open the door and this could pose an issue in the event of a fire. This issue needs to be resolved before the license is granted.

On the matter of the prevention of Public Nuisance

The Applicant states:

“During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter arising or accumulating from customers in the area immediately outside the premises.”

We have yet to see these measures in place during their current opening hours, what practical measures are they going to put into place to ensure that rubbish around their premises is cleared up at the end of their service.

I suggest that the condition is placed on the license to state that:

*“The premises shall ensure that all litter within 100 metres of the premises is cleared at the end of service”
(or wording to this effect)*

I understand that this letter may be made public, and I am happy for this to happen with the redaction of sensitive personal information.

Yours Faithfully



James Lackovic

Head of Venues, Production and Safety

Writing on behalf of The University of Surrey of Students’ Union

¹ <https://www.getsurrey.co.uk/news/prison-trio-involved-guildford-kebab-6772971>

² <https://www.getsurrey.co.uk/news/surrey-news/victim-punched-kicked-large-scale-18035606>

³ <https://www.gov.uk/government/news/guildford-man-has-manslaughter-sentence-increased>