

Appendix 3

## **Public Spaces Protection Order (PSPO) review outcomes Action Plan 2022-25**

This action plan will deliver against the themes and issues raised through the town centre PSPO review 2021-22. The action plan seeks to compliment the variation to the PSPO in making Guildford a safer place to live, work and visit.

### **Outcomes**

By implementing this action plan we aim to:

- respond to anti-social behaviour (ASB) issues highlighted in the review but out of scope of the PSPO
- respond to ASB issues in locations outside of the town centre
- direct resources to where they are most needed
- ensure consistent and effective enforcement, recording, monitoring and reporting of the PSPO
- raise awareness of the PSPO, its conditions and how it can contribute to a safer town centre

### **Themes:**

1. Behaviours
2. Locations
3. Enforcement
4. Recording, monitoring, and reporting
5. Communications

### **Monitoring our progress:**

Monitoring of this action plan will be through the Safer Guildford Partnership Plan and annual report.

**Public Spaces Protection Order (PSPO) review outcomes  
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<b>Behaviours</b>					
	<b>Behaviour</b>	<b>Evidence</b>	<b>Barrier to PSPO</b>	<b>Action</b>	<b>Responsible</b>
<b>1.1</b>	Littering	90% of public survey respondents felt that litter was a problem in the borough.	<ul style="list-style-type: none"> <li>• Included in existing legislation – FPNs can be served under Section 88 of Environmental Protection Act.</li> <li>• Difficult to witness and enforce.</li> <li>• Unlikely to be enforced by Police.</li> <li>• Limited GBC resources to enforce.</li> <li>• Limited information reported by the public on locations of concern.</li> </ul>	<p>The Council’s Compliance Team to review reports of littering to identify hotspots and fully understand the nature and locations of littering issues within the borough.</p> <p>The Council’s Compliance Team to use this knowledge to target litter hotspots with appropriate education and enforcement action e.g. Days of Action and patrols.</p>	<b>Dympna Sanders</b> Compliance Lead, Environmental & Regulatory Services, Guildford Borough Council

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Behaviours					
	Behaviour	Evidence	Barrier to PSPO	Action	Responsible
1.2	Dangerous / inconsiderate parking in the town centre	<p>Reports from GBC officers.</p> <p>JAG town centre subgroup.</p>	<ul style="list-style-type: none"> <li>• Lack of quantitative data.</li> <li>• Not raised as a concern by the public.</li> <li>• Lack of evidence of detrimental impact on the public.</li> <li>• Lack of enforcement resources / Police unlikely to enforce.</li> <li>• Safety of Council officers enforcing on the highway.</li> <li>• Restrictions of PSPO powers on some highways.</li> </ul>	<p>Guildford Borough Council to consider alternative ASB tools such as Civil Injunctions against repeat offenders.</p> <p>Guildford Borough Council to carry out further research around potential health and safety concerns for enforcing officers and to explore whether some of the issues are parking offences.</p>	<p><b>Mike Smith</b> Senior Specialist Licensing &amp; Community Safety, Environmental and Regulatory Services, Guildford Borough Council</p>
1.3	Begging	<p>Reports from town centre businesses.</p> <p>Reports from Experience Guildford / DISC system.</p>	<ul style="list-style-type: none"> <li>• Included in existing legislation - Section 3 of the Vagrancy Act 1824.</li> <li>• Lack of quantitative data.</li> <li>• Lack of evidence to show a persistent issue.</li> <li>• Lack of evidence of aggressive begging / impact on the public.</li> <li>• Mentioned by only 9 of 500 public survey respondents.</li> <li>• Recent cases of High Court challenge due to breach of human rights.</li> </ul>	<p>Experience Guildford to consider legal advice on alternative ASB tools, such as Civil Injunctions and BCRP (Business Crime Reduction Partnership) warnings against repeat offenders.</p> <p>Experience Guildford to work with town centre partners to ensure those conducting the activity are provided with wider health and wellbeing support.</p>	<p><b>Pete Lambert,</b> Town Centre and Venue Liaison, Experience Guildford</p>

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<b>Behaviours</b>					
	<b>Behaviour</b>	<b>Evidence</b>	<b>Barrier to PSPO</b>	<b>Action</b>	<b>Responsible</b>
<b>1.4</b>	Roof running	Report from town centre businesses.  Reports from Experience Guildford / DISC system.	<ul style="list-style-type: none"> <li>• Included in existing legislation – trespass.</li> <li>• Not raised as a concern by the public.</li> <li>• Lack of evidence of detrimental impact on the public.</li> <li>• Takes place on private property not in a public space.</li> <li>• Enforcement barriers – witnessing issue and identifying individuals.</li> </ul>	<p>Experience Guildford to consider legal advice on alternative ASB tools, such as Civil Injunctions and BCRP (Business Crime Reduction Partnership) warnings against repeat offenders.</p> <p>Experience Guildford to encourage town centre businesses to improve building security, take action and report.</p>	<b>Pete Lambert,</b> Town Centre and Venue Liaison, Experience Guildford

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<b>Locations</b>					
	<b>Location</b>	<b>Evidence</b>	<b>Barrier to PSPO</b>	<b>Action</b>	<b>Responsible</b>
<b>2.1</b>	Kingston Meadows, East Horsley	<p>JAG (Joint Action Group)</p> <p>Highlighted in the public survey 4 or more times.</p>	Out of area for town centre PSPO review - lack of robust evidence.	<p>Partners to continue multiagency communication and joint working to address issues.</p> <p>JAG to monitor the situation and concerns through future referrals.</p> <p>JAG to consider further research and evidence gathering for future PSPO consideration if appropriate.</p> <p>Partners to encourage residents and community groups to report when incidents occur to assist with understanding of issues and action necessary.</p>	<p><b>Justine Fuller</b>            Chair,            JAG (Joint Action Group)</p>

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<b>Locations</b>					
	<b>Location</b>	<b>Evidence</b>	<b>Barrier to PSPO</b>	<b>Action</b>	<b>Responsible</b>
<b>2.2</b>	Ash (Including Coronation Gardens, Winchester Road and Ash Ranges).	JAG (Joint Action Group)	Out of area for town centre PSPO review - lack of robust evidence.	<p>Partners to continue multiagency communication and joint working to address issues.</p> <p>JAG to monitor the situation and concerns through future referrals.</p> <p>JAG to consider further research and evidence gathering for future PSPO consideration if appropriate.</p> <p>Partners to encourage residents and community groups to report when incidents occur to assist with understanding of issues and action necessary.</p>	<b>Justine Fuller,</b> Chair, JAG (Joint Action Group)



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<b>Enforcement</b>					
	<b>Requirement</b>	<b>Evidence</b>	<b>Previous Barriers</b>	<b>Action</b>	<b>Responsible</b>
				<p>impact on those with protected characteristics when enforcing the PSPO.</p> <p>Surrey Police to ensure enforcing officers receive appropriate training on the PSPO, its conditions and enforcement procedures.</p> <p>Surrey Police to ensure enforcing officers are aware of the PSPO Equalities Impact Assessment and potential impact on those with protected characteristics when enforcing the PSPO.</p>	

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## Public Spaces Protection Order (PSPO) review outcomes Action Plan 2022-25

Recording, monitoring and reporting					
	Requirement	Evidence	Previous barriers	Action	Responsible
4.1	<p>To record, monitor and report on town centre PSPO breaches and enforcement efficiently and effectively to:</p> <ul style="list-style-type: none"> <li>understand the impact of the PSPO</li> <li>direct resources to where they are needed</li> <li>build the evidence for future PSPO reviews.</li> </ul>	<p>Partner survey.</p> <p>Lack of historical data available.</p>	<p>Lack of training for enforcing officers.</p> <p>Lack of communication and multiagency working.</p> <p>Lack of awareness of the PSPO, its conditions and enforcement procedures.</p> <p>Insufficient monitoring and recording procedures and systems in place.</p>	<p>Guildford Borough Council Compliance Team to continue to work collaboratively with Guildford Police Safer neighbourhood Team and other partners.</p> <p>Guildford Borough Council Compliance Team and Surrey Police Safer Neighbourhood Team to develop and agree a shared approach and process to report and record breaches of the PSPO.</p> <p>Guildford Borough Council Compliance Team to ensure enforcing officers receive appropriate training on reporting and recording breaches of the PSPO.</p> <p>Surrey Police Safer Neighbourhood Team to ensure enforcing officers receive appropriate training on</p>	<p><b>Dympna Sanders,</b> Compliance Lead, Environmental and Regulatory Services, Guildford Borough Council</p> <p><b>Insp. Alick James,</b> Borough Commander, Surrey Police</p> <p><b>Justine Fuller,</b> Chair, JAG (Joint Action group)</p>

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<b>Recording, monitoring and reporting</b>					
	<b>Requirement</b>	<b>Evidence</b>	<b>Previous barriers</b>	<b>Action</b>	<b>Responsible</b>
				<p>reporting and recording breaches of the PSPO.</p> <p>JAG to record anecdotal updates on PSPO enforcement through education as part of a standing item on the agenda.</p> <p>JAG to report anecdotal updates on PSPO enforcement through education to the Safer Guildford Partnership Executive on a quarterly basis.</p> <p>GBC Compliance Team to provide data on PSPO breaches and FPNs to the Safer Guildford Partnership Executive on a quarterly basis.</p>	

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<b>Communications:</b>					
	<b>Requirement</b>	<b>Evidence</b>	<b>Previous barriers</b>	<b>Action</b>	<b>Responsible</b>
<b>4.1</b>	Raised public awareness of the town centre PSPO to: <ul style="list-style-type: none"> <li>• make the PSPO relevant</li> <li>• increase public confidence</li> <li>• respond to public expectations</li> </ul>	Partner survey  57% of public survey respondents were not aware of the current town centre PSPO.	Lack of resource.  No dedicated Communications plan.	Guildford Borough Council to plan and deliver a dedicated and focused public communications campaign to raise awareness of the amended PSPO to those who live, work, and visit the town centre.	<b>Gill Paddington</b> Strategy and Communications (Safer Guildford Partnership) Guildford Borough Council  <b>Emma McBriarty,</b> Strategy and Communications, Guildford Borough Council