

Mental Health Improvement Programme

For Guildford Overview and Scrutiny Committee

19th October 2021



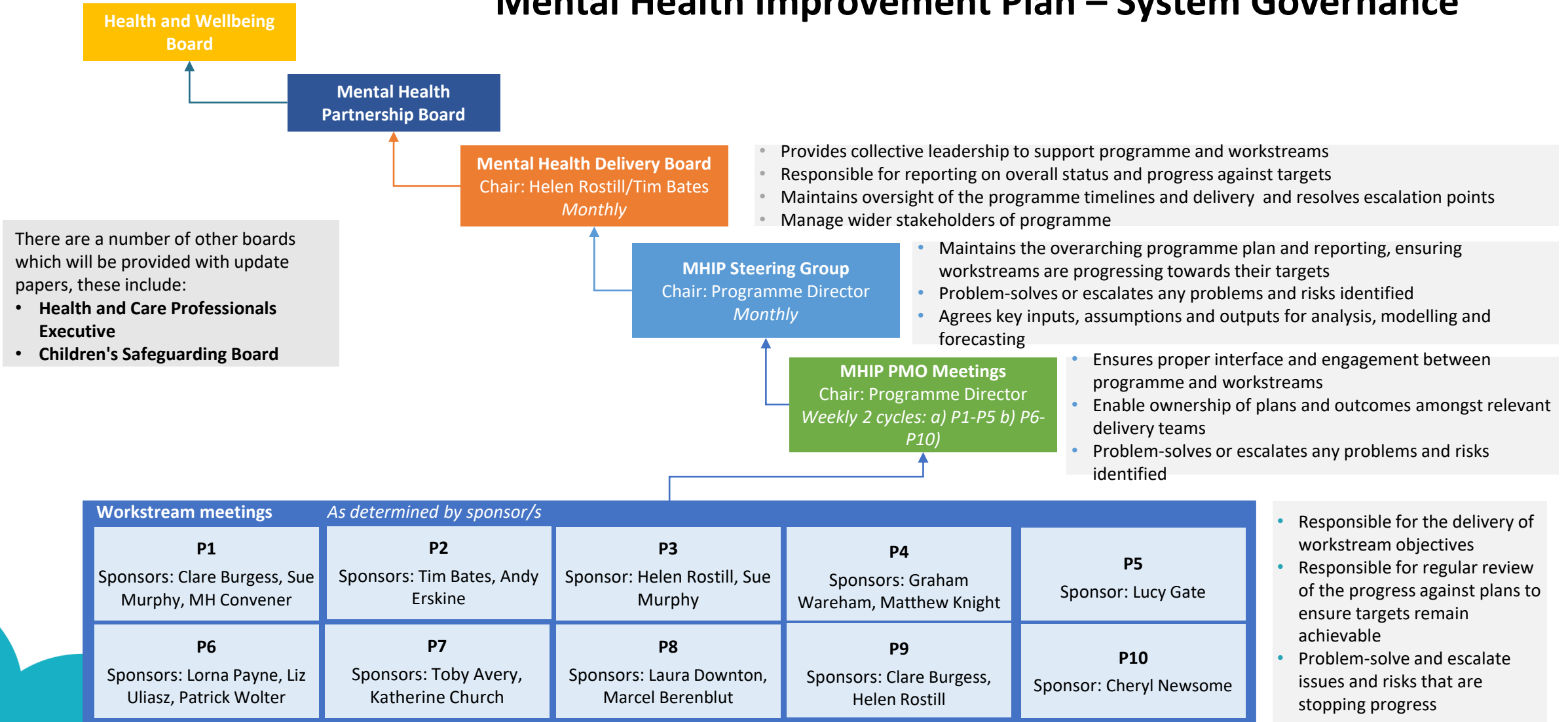
Background and Context

- In November 2020, Surrey held a Mental Health Summit which led to a renewed commitment by partner agencies to work together as system partners to design and invest in transformative solutions to improve emotional wellbeing and mental health outcomes for residents of Surrey.
- In December 2020, the Surrey Heartlands ICS Board called for an independently chaired partnership board to be established with accountability to the Health and Wellbeing Board (HWB).
- The Mental Health Partnership Board (MHPB) commissioned a Peer-led Review to enable effective engagement and understanding of issues and experiences from all partner agencies, carers and those with lived experience and residents with no experience of mental health problems.
- This review along with its findings and recommendations were published by the MHPB in May 2021 and approved by the HWB in June 2021.
- The Mental Health Improvement Plan (MHIP) is the programme that has been created to lead the system approach in transforming MH services

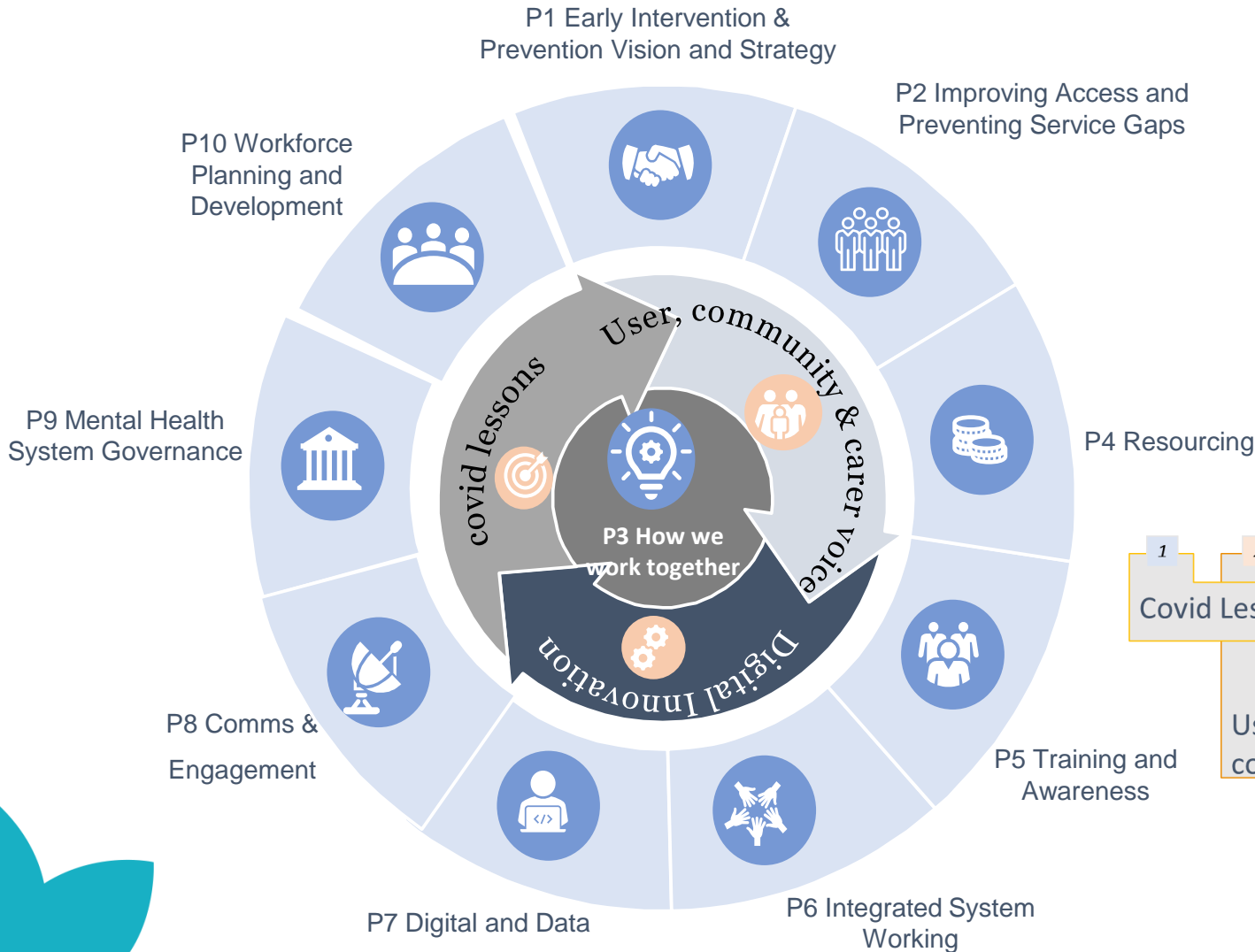
The full Report and Improvement Plan can be read via the following links:

- [Item 6 - Annex 1 - Mental Health Partnership Board Report.pdf \(surreycc.gov.uk\)](#)
- [Item 6 - Annex 2 - MHPB Improvement Programme.pdf \(surreycc.gov.uk\)](#)

Mental Health Improvement Plan – System Governance

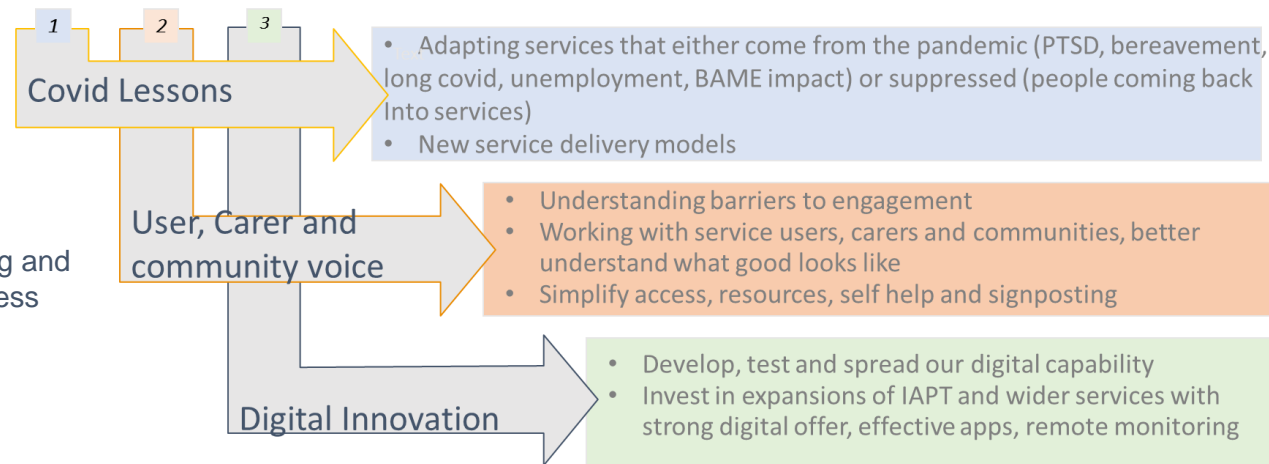


Mental Health Improvement Plan Programme Structure

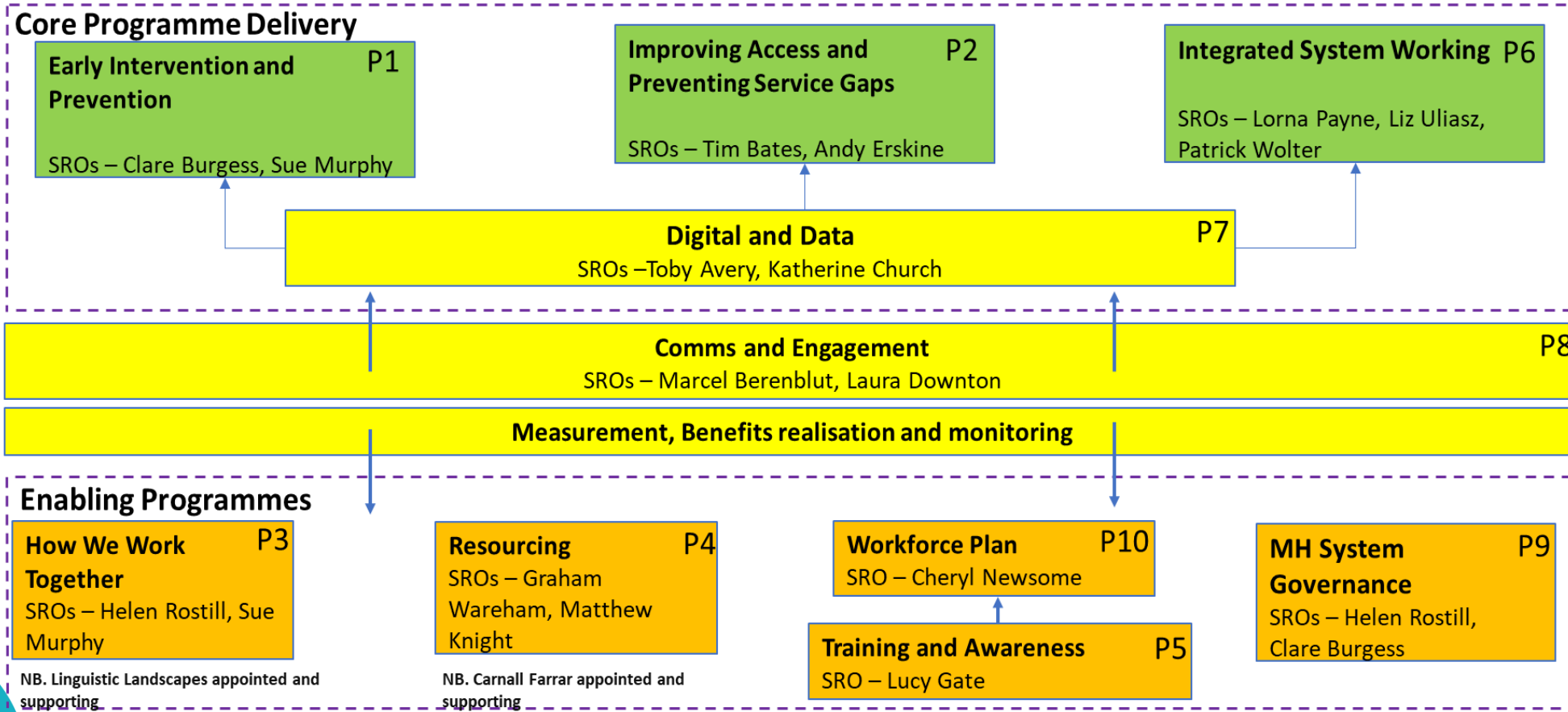


We have taken the 19 thematic improvement recommendations from the Independent Review and identified:

- ❖ 10 Programme areas
- ❖ 3 cutting themes



Mental Health Improvement Plan Programme Delivery Architecture



Programme Delivery Structure

- Mobilise project resources around the workstreams that will have direct impact on patients and service users
- Digital and data cuts across all workstreams
- Extend the Comms and Engagement workstream to include the communication with key stakeholders across the system on the outputs of the programme
- Introduce a Measurement, Benefits realisation and monitoring workstream to support Core and Enabling programme teams
- Enabling programme are not directly patient or service user facing. in the programme structure wont be prioritised over the core programme delivery during Phase 1
- Merge the workforce planning workstream will incorporate the Training and Awareness workstream into its structure.

The inclusion of User community and carer voice is implicit in every workstream

Lessons learnt from Covid will be built into every workstream

Programme	Focus	Proposed Sponsors
P1 Early Intervention and Prevention vision and strategy	<ul style="list-style-type: none"> • More preventative and early help approach • Shared co-ordinated vision 	Claire Burgess, Sue Murphy, MH Convenor
P2 Improving access and preventing service gaps	<ul style="list-style-type: none"> • Resilience, early support and helping people understand and access it • No bounce backs and pass arrounds of referrals • Address barriers to service access • Focussed work on scaling IAPT, GPIHMS and reviewing and improving S136, all age crisis and inpatient provision and support to schools 	Tim Bates, Andy Erskine
P3 How we work together	<ul style="list-style-type: none"> • Improve individual and organisational working relationships and address findings from relational diagnostics outputs- Linguistic Diagnostics being commissioned 	Helen Rostill, Sue Murphy
P4 Resourcing	<ul style="list-style-type: none"> • Stand up Resourcing T&F group to focus on : 1) Demand and capacity modelling (outsourced)2) Funding review – with support from health economist (centre for mental Health) and 3) workforce review 	Graham Wareham and Matthew Knight
P5 Training and Awareness	<ul style="list-style-type: none"> • Develop a training collaborative to have a more joined up approach to upskill workforce 	Lucy Gates
P6 Integrated system working	<ul style="list-style-type: none"> • Improved place based join up of care, planning and resourcing • Embed and use Surrey Multi- Agency Information Sharing Protocol (MAISP) • Develop a system wide population based needs approach to planning 	Lorna Payne, Liz Uliasz, Patrick Wolter
P7 Data	<ul style="list-style-type: none"> • Stand up data group to shape mental health data systems and integrations • Address the culture, behaviour and systems to improve accurate collection and use of relevant MH data sets 	Katherine Church, Toby Avery.
P8 Communications and Engagement	<ul style="list-style-type: none"> • Develop public comms and engagement strategy and campaign 	Laura Downton, Marcel Berenblut
P9 Mental Health system governance	<ul style="list-style-type: none"> • Refresh and streamline Mental health system governance • Ensure user voice centre piece 	Clare Burgess, Helen Rostill
P10 Workforce planning and delivery	<ul style="list-style-type: none"> • Build on system wide people plan to improve recruitment, retention and development of workforce • Develop more “grow your own” projects and further development of experts by experience and advocacy roles 	Cheryl Newsome

Project	Programme Area	Description
Vision	P1	<ul style="list-style-type: none"> Engagement work with service users, carers, and the wider system has been undertaken to gain their views on the suggested vision. Following this, three proposals for a new vision were presented to Mental Health Delivery Board for comment. A new vision has been drafted based on all feedback which will be presented to the Mental Health Partnership Board at the end of October for approval.
Linguistics Landscapes	P3	<ul style="list-style-type: none"> Being commissioned to gather deeper insights to understand what changes we need to make to our current ways of working both across and within organisations to improve user experience within the mental health system A few scoping workshops took place end of August/beginning of September. Horizontal and vertical sampling templates circulated to workshop group – no responses, so deadline extended and sent out again for feedback.
User-led co-design project within SABP	P3	<ul style="list-style-type: none"> SABP are working with the Independent Mental Health Network, Surrey Minority Ethnic Forum and Healthwatch Surrey to assist with user-led design within the organisation. This work commenced at the beginning of September – a co-production project team has been formed, paid and voluntary roles are being recruited
Demand and Capacity	P4	<ul style="list-style-type: none"> Carnell Farrer has been appointed to undertake a piece of Demand and Capacity Modelling. This work commenced w/c 18th September. The Centre for Mental Health will be informing this work.
Public Digital Workshops	P7	<ul style="list-style-type: none"> Public Digital have been commissioned to run a series of short workshops with stakeholders to create the new mental health service model for Surrey Heartlands ICS based on a shared understanding of the current challenges and aspirations and agree what data and digital infrastructure and capability will be needed across the system to support a new service model. First workshop took place virtually on 27th September.