

Appendix two – Public survey questions

Introduction

Thank you for taking time to fill out our survey which will help us to reduce anti-social behaviour in our town centre. It will take around 5 minutes. Before you start please read below:

What is a PSPO?

A PSPO is a Public Spaces Protection Order, it is used to tackle anti-social behaviour issues and was introduced by the Anti-social Behaviour, Crime and Policing Act 2014. If people break the conditions of the PSPO they can be prosecuted. Anti-social behaviour is any behaviour that is likely to cause harassment, alarm or distress to others.

Why do we want your feedback?

Our [current town centre PSPO \(2020\)](#) helps to reduce anti-social behaviour by stopping people drinking alcohol in public spaces. Your views are really important to understand whether we need to change the PSPO or develop other ways to help reduce anti-social behaviour in the town centre and throughout the borough.

Before we change our PSPO we need consult with the Police, owners or occupiers of land within the affected area where reasonably practicable, appropriate community representatives and the general public.

Coronavirus (Covid-19) impact

We are aware that anti-social behaviour has changed due to the current Covid-19 pandemic and lockdown restrictions. As a PSPO can last for up to three years, it is important for us to focus on long-term issues that existed before lockdown began in March 2020.

Prefer to complete the survey on paper?

For more information or to request a paper copy of the questionnaire, please visit our website, email communitysafety@guildford.gov.uk or call 01483 505050.

About you

The answers to these questions will help us understand who anti-social behaviour in Guildford affects and where it takes place.

1. Are you: (please tick all that apply)

- A resident of Guildford borough
- A visitor to Guildford
- A business owner in Guildford
- A student in Guildford
- A worker in Guildford
- Other (please specify):

2. How old are you?

- 17 or younger

- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+
- Prefer not to say

3. What is your postcode and the name of your road? (If you are responding to this survey as a Guildford business owner please put the postcode of your business). This information will not be shared and will only be used to better understand the location of anti-social behaviour.

| | |
|--------------------|----------------------|
| Postcode: | <input type="text"/> |
| Name of your road: | <input type="text"/> |

Your experience of anti-social behaviour

Your answers to these questions will help us understand your experience of anti-social behaviour that existed prior to Covid-19.

4. How often do you visit Guildford town centre?

- Every day
- 2 or 3 times a week
- About once a week
- A few times a month
- Once a month
- Less than once a month

5. Thinking about your experiences in the town centre pre-Covid-19, to what extent do you agree with the following statement: I feel safe in Guildford town centre...

| | Strongly agree | Agree | Neither agree nor disagree | Disagree | Strongly disagree |
|----------------|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| In the day | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| In the evening | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| At night | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

6. Thinking about your experiences pre-Covid-19, have you been affected by, or witnessed, anti-social behaviour anywhere in the borough of Guildford?

- Yes, I have been directly affected by anti-social behaviour
- Yes, I have witnessed anti-social behaviour
- No
- Not sure

7. Would you say this anti-social behaviour is a persistent problem?

- Yes
- No
- Not sure

8. Would you say this anti-social behaviour has a detrimental effect on your quality of life?

- Yes
- No
- Not sure

9. Which of the following have you been directly affected by or witnessed? (Please tick all that apply)

- Drinking alcohol
- Drug use (including psychoactive substances/legal highs)
- Litter
- Rowdy or inconsiderate behaviour
- Other (please specify):

10. In which general location(s) does this anti-social behaviour take place? (Please tick all that apply).

- Near where you live or near your business premises
- Town centre
- Other residential
- Rural

Other (please specify):

11. If there is a specific location where this anti-social behaviour takes place (e.g. road or ward name) please state below.

12. Still thinking about your experience pre-Covid-19, how often does this anti-social behaviour occur?

- Every day
- 2 or 3 times a week
- About once a week
- A few times a month
- Once a month
- Less than once a month

Current PSPO

The current PSPO in Guildford town centre prohibits the drinking of alcohol in public spaces. The PSPO gives the Police and authorised local authority officers the power to issue fixed penalty notices (FPNs) to tackle alcohol related anti-social behaviour. We want to know how aware you are of this PSPO and how effective you think it is.

13. Before beginning this survey, were you aware of the current PSPO prohibiting the drinking of alcohol in public spaces in Guildford town centre?

- Yes
- No

14. How effective do you think the current PSPO is at tackling alcohol related anti-social behaviour?

- Very effective
- Effective
- Somewhat effective
- Not effective
- Not sure

Anti-social behaviours

In order to decide whether or not we need to develop and implement a new PSPO, we want to know if there are any persistent anti-social behaviours pre-Covid-19 causing a detrimental effect on quality of life in the borough.

15. Thinking about your experiences pre-Covid-19, to what extent do you agree that the below behaviours are a problem in the borough?

| | Strongly agree | Agree | Neither agree nor disagree | Disagree | Strongly disagree |
|--|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| Drinking alcohol | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Drug use (including psychoactive substances/legal highs) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Litter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Vandalism, criminal damage or graffiti | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rowdy or inconsiderate behaviour | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

If you chose 'other' please specify the behaviours here:

16. Where do the behaviours you have specified take place? Please tick all that apply.

- Near where you live or near your business premises
- Town centre
- Other residential
- Rural
- Other (please specify):

Locations of anti-social behaviours

In order to decide whether or not we need to develop and implement a new PSPO, we want to know if there are any persistent anti-social behaviours pre-Covid-19 causing a detrimental effect on quality of life in the borough.

17. Thinking about your experiences pre-Covid-19, where do the anti-social behaviours listed below take place? Please tick all that apply. Please use the comment box below to list any specific locations.

| | Not a problem behaviour | Town centre | Residential | Rural | Not sure |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Drinking alcohol | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Drug use (including psychoactive substances/legal highs) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Litter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Vandalism, criminal damage or graffiti | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rowdy or inconsiderate behaviour | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

If there is a specific location where this anti-social behaviour takes place (e.g. road or ward name) please state below.

18. Still thinking about your experiences pre-Covid-19, how frequently do these behaviours take place?

- Every day
- 2 or 3 times a week
- About once a week
- A few times a month
- Once a month
- Less than once a month

Impact of anti-social behaviour

We need to understand the impact anti-social behaviour is having in order to decide whether or not a PSPO is the right tool to tackle it.

19. What impact do these behaviours have on you?

- Feeling unsafe/fear
- Intimidation
- Violence
- Physical risk (e.g. broken glass)
- Loss of amenity (benches)
- No impact
- Other (please specify):

Other comments

We welcome your views.

20. Do you have any further comments?

No

Yes

If yes please enter your comments below:

21. What happens next?

All responses to the consultation will be analysed and carefully considered along with evidence provided by key partners and Surrey Police. This will help us determine whether a PSPO is the right tool to address problem behaviours and will help us draft a proposal for a new Order. This draft order will be published for further consultation before being adopted.

If implemented, the PSPO will be introduced for a maximum of three years and reviewed on a regular basis.