

**HOUSING OPERATIONS BOARD**  
**WEDNESDAY 12 MARCH, 2025 AT 5.00 PM IN MEETING ROOM 6 - HURTMORE,**  
**MILLMEAD HOUSE, MILLMEAD, GUILDFORD, SURREY GU2 4BB**

**Members:**

Councillor Julia McShane (Chair)  
Councillor Bilal Akhtar  
Councillor Philip Brooker  
Councillor Amanda Creese  
Councillor Vanessa King  
Councillor Maddy Redpath  
Dale Askew - Tenant Engagement Group  
Patricia Ayling - Tenant Engagement Group  
Pat Conroy - Tenant Engagement Group  
Alan Wood - Tenant Engagement Group

**A G E N D A**

1. **APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTES**
2. **DISCLOSURES OF INTEREST**
3. **MINUTES** (Pages 3 - 10)  
To confirm, as a correct record, the minutes of the last meeting.
4. **VOIDS MANAGEMENT - PROGRESS REPORT SUMMARY** (Pages 11 - 12)
5. **HOUSING STRATEGIES 2025-2034** (Pages 13 - 74)
6. **PROPOSED KEY PERFORMANCE INDICATORS (KPIS) 2025-26** (Pages 75 - 80)
7. **HOUSING IMPROVEMENT PLAN UPDATE** (Pages 81 - 118)
8. **PROPOSED HOUSING AIDS & ADAPTATIONS POLICY** (Pages 119 - 132)
9. **DRAFT DAMP & MOULD POLICY** (Pages 133 - 148)
10. **DRAFT PLANNED MAINTENANCE POLICY** (Pages 149 - 158)
11. **WORK PROGRAMME - 2025-26** (Pages 159 - 162)
12. **ANY OTHER BUSINESS**
13. **DATES OF FUTURE MEETINGS: 2025-26**  
Wednesday 14 May 2025 at 5pm in Meeting Room 6, Millmead House  
Wednesday 9 July 2025 at 5pm in Meeting Room 6, Millmead House  
Wednesday 24 September 2025 at 5pm in Meeting Room 6, Millmead House  
Wednesday 19 November 2025 at 5pm in Meeting Room 6, Millmead House

