

HOUSING OPERATIONS BOARD
WEDNESDAY 15 JANUARY 2025 AT 5.30 PM IN MEETING ROOM 6 - HURTMORE,
MILLMEAD HOUSE, MILLMEAD, GUILDFORD, SURREY GU2 4BB

Members:

Councillor Julia McShane (Chair)
Councillor Bilal Akhtar
Councillor Philip Brooker
Councillor Amanda Creese
Councillor Vanessa King
Councillor Maddy Redpath
Dale Askew - Tenant Engagement Group
Patricia Ayling - Tenant Engagement Group
Pat Conroy - Tenant Engagement Group
Alan Wood - Tenant Engagement Group

A G E N D A

1. **APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTES**
2. **DISCLOSURES OF INTEREST**
3. **MINUTES** (Pages 3 - 10)
To confirm, as a correct record, the minutes of the last meeting.
4. **FENCING GUIDELINES FOR TENANTS** (Pages 11 - 12)
5. **UPDATE ON HRA BUSINESS PLAN**
To receive a verbal update from Julia Hovells of Savills.
6. **HOUSING IMPROVEMENT PLAN UPDATE** (Pages 13 - 18)
7. **TENANT SATISFACTION SURVEY REPORT** (Pages 19 - 38)
8. **UPDATE ON HOUSING STRATEGY CONSULTATION**
Verbal Update
9. **ALTERNATIVE ACCOMMODATION (DECANT) POLICY** (Pages 39 - 52)
10. **REGULATOR OF SOCIAL HOUSING PROGRESS UPDATE**
Verbal update.
11. **VOID REPORT UPDATE**
Verbal Update.

12. **TENANT ENGAGEMENT GROUP UPDATE**

Verbal Update.

13. **FORWARD PLAN UPDATE (Pages 53 - 56)**

14. **ANY OTHER BUSINESS**

15. **DATES OF FUTURE MEETINGS: 2024-25**

Wednesday 12 March 2025 at 5.30pm in Meeting Room 6, Millmead House

Wednesday 14 May 2025 at 5.30pm in Meeting Room 6, Millmead House

Wednesday 9 July 2025 at 5.30pm in Meeting Room 6, Millmead House

Wednesday 24 September 2025 at 5.30pm in Meeting Room 6, Millmead House

Wednesday 19 November 2025 at 5.30pm in Meeting Room 6, Millmead House