

HOUSING OPERATIONS BOARD
WEDNESDAY 25 SEPTEMBER 2024 AT 6.00 PM IN MEETING ROOM 6 - HURTMORE,
MILLMEAD HOUSE, MILLMEAD, GUILDFORD, SURREY GU2 4BB

Members:

Councillor Julia McShane, (Chair)
Councillor Bilal Akhtar
Councillor Philip Brooker
Councillor Amanda Creese
Councillor Vanessa King
Councillor Maddy Redpath
Dale Askew
Patricia Ayling
Pat Conroy
Alan Wood

A G E N D A

1. **APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTES**
2. **DISCLOSURES OF INTEREST**
3. **MINUTES** (Pages 3 - 8)
To confirm as a correct record the minutes of the first meeting of the Board held on 31 July 2024.
4. **TERMS OF REFERENCE UPDATE** (Pages 9 - 12)
5. **HOUSING IMPROVEMENT PLAN PROGRESS** (Pages 13 - 22)
6. **REGULATOR OF SOCIAL HOUSING - PROGRESS**
Verbal update.
7. **PERFORMANCE - Q1 REPORT**
To follow.
8. **VOID REPORT** (Pages 23 - 40)
9. **TENANT ENGAGEMENT GROUP FEEDBACK**
Verbal update.
10. **FORWARD PLAN** (Pages 41 - 42)
11. **ANY OTHER BUSINESS**

12. **DATES OF FUTURE MEETINGS: 2024-25**

Wednesday 20 November 2024 at 6pm in Meeting Room 6, Millmead House

Wednesday 15 January 2025 at 6pm in Meeting Room 6, Millmead House

Wednesday 12 March 2025 at 6pm in Meeting Room 6, Millmead House