



GUILDFORD  
BOROUGH

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**Tom Horwood**  
Joint Chief Executive  
of Guildford and Waverley  
Borough Councils

Contact Officer:

Sophie Butcher,  
Democratic Services Officer

9 January 2024

Dear Councillor

Your attendance is requested at a meeting of the **LICENSING SUB COMMITTEE** to be held in the Council Chamber, Millmead House, Millmead, Guildford, Surrey GU2 4BB on **WEDNESDAY 17 JANUARY 2024 at 2.00 pm.**

Yours faithfully

Tom Horwood  
Joint Chief Executive

**MEMBERS OF THE LICENSING SUB COMMITTEE**

Councillor Patrick Oven (Chairman)  
Councillor Amanda Creese  
Councillor Bob Hughes

**QUORUM 3**



## **THE COUNCIL'S STRATEGIC FRAMEWORK (2021- 2025)**

### **Our Vision:**

A green, thriving town and villages where people have the homes they need, access to quality employment, with strong and safe communities that come together to support those needing help.

### **Our Mission:**

A trusted, efficient, innovative, and transparent Council that listens and responds quickly to the needs of our community.

### **Our Values:**

- We will put the interests of our community first.
- We will listen to the views of residents and be open and accountable in our decision-making.
- We will deliver excellent customer service.
- We will spend money carefully and deliver good value for money services.
- We will put the environment at the heart of our actions and decisions to deliver on our commitment to the climate change emergency.
- We will support the most vulnerable members of our community as we believe that every person matters.
- We will support our local economy.
- We will work constructively with other councils, partners, businesses, and communities to achieve the best outcomes for all.
- We will ensure that our councillors and staff uphold the highest standards of conduct.

### **Our strategic priorities:**

#### Homes and Jobs

- Revive Guildford town centre to unlock its full potential
- Provide and facilitate housing that people can afford
- Create employment opportunities through regeneration
- Support high quality development of strategic sites
- Support our business community and attract new inward investment
- Maximise opportunities for digital infrastructure improvements and smart places technology

## Environment

- Provide leadership in our own operations by reducing carbon emissions, energy consumption and waste
- Engage with residents and businesses to encourage them to act in more environmentally sustainable ways through their waste, travel, and energy choices
- Work with partners to make travel more sustainable and reduce congestion
- Make every effort to protect and enhance our biodiversity and natural environment.

## Community

- Tackling inequality in our communities
- Work with communities to support those in need
- Support the unemployed back into the workplace and facilitate opportunities for residents to enhance their skills
- Prevent homelessness and rough-sleeping in the borough

## AGENDA

### **ITEM NO.**

#### **1 LOCAL CODE OF CONDUCT - DISCLOSABLE PECUNIARY INTERESTS**

In accordance with the local Code of Conduct, a councillor is required to disclose at the meeting any disclosable pecuniary interest (DPI) that they may have in respect of any matter for consideration on this agenda. Any councillor with a DPI must not participate in any discussion or vote regarding that matter and that they must also withdraw from the meeting immediately before consideration of the matter.

If that DPI has not been registered, you must notify the Monitoring Officer of the details of the DPI within 28 days of the date of the meeting.

Councillors are further invited to disclose any non-pecuniary interest which may be relevant to any matter on this agenda, in the interests of transparency, and to confirm that it will not affect their objectivity in relation to that matter.

#### **2 REVIEW OF A PREMISES LICENCE FOR CHARCOAL GRILL, 15 PARK STREET, GUILDFORD, GU1 4XB (Pages 5 - 62)**

**Please contact us to request this document in an alternative format**

**LICENSING SUB-COMMITTEE  
29 NOVEMBER 2023**

<b>Application Type:</b>	Application to Review a Premises Licence issued under Licensing Act 2003	
<b>Ward:</b>	St Nicolas	Ward Councillors: Councillor Tom Hunt
<b>Applicant:</b>	Surrey Police	
<b>Premises:</b>	The Charcoal Grill 15 Park Street Guildford GU14XB	
<b>Address:</b>	15 Park Street Guildford GU14XB	

## 1. SITE LOCATION AND HISTORY

- 1.1 The Charcoal Grill is an independent takeaway restaurant situated in Park Street on the gyratory system of Guildford Town Centre. It is next door to a nightclub and in close proximity to the other late-night venues in the area of Bridge Street. Site location as **Appendix 1**.
- 1.2 The premises has had a number of licences under various owners/managers and was previously licensed for the provision of Late-Night Refreshment, licence reference GUPL0035, from 24 November 2005 until 12 May 2014.
- 1.3 Licence GUPL0035 was reviewed by Surrey Police in 2012, at which time the Sub-Committee amended the hours and imposed additional conditions.
- 1.4 Licence GUPLA0035 was reviewed by Surrey Police in 2013, at which time the Sub-Committee revoked the premises licence. Record of hearing see **Appendix 2**.
- 1.5 The premises licence, holder appealed this decision to the Magistrates' Court who dismissed the appeal on 12 May 2014.
- 1.6 The current Licence has been in effect since 10th April 2015, following a hearing in front of a Sub-Committee who granted the licence with further conditions.
- 1.7 A copy of the current premises licence GUPLA0574 is included at **Appendix 3**.

- 1.8 Additional conditions attached to the licence following variations to the original licence.

**Additional conditions (updated by Variation to Premise Licence - September 2016, May 2018 and July 2018)**

1. A CCTV system must be installed on the premises. The CCTV system installed on the premises is to be fully maintained at all times with monthly maintenance checks being undertaken and shall be operational when the premises are open.
2. The CCTV system must cover all internal public areas and immediate exterior. At least one camera shall provide clear facial recognition of anyone entering the premises. All other cameras installed at the premises to provide identifiable images of individuals present.
3. There must always be a member of staff on the premises able to operate the CCTV system when the premises are open.
4. All CCTV footage is to be retained for a minimum of 28 days and shall be made immediately available, either for viewing or in a format that can be downloaded to a responsible authority upon request within 24 hours.
5. The licensee shall obtain a town link radio and staff shall be trained in its use.
  - a. The premises management shall carry out ongoing risk assessments of the need to employ SIA accredited door staff, taking the advice of the Surrey Police if there are any local events taking place.
  - b. When SIA door staff are required, at least one SIA accredited door staff shall be employed at the premises from 23:00 to mid-night and at least two SIA accredited door staff from mid-night until the premises closes to the public.
  - c. SIA door staff shall be required every Friday, Saturday and Monday evening.
  - d. SIA door staff shall only be required on a Sunday, Tuesday, Wednesday or Thursday if required by the risk assessment done by the premises management OR if requested by Surrey Police.
  - e. No new customers shall be admitted to the premises after 03:00 hours Monday-Saturday and all customers shall leave by 03:15 hours. For Sunday, no new customer shall be admitted to the premises after 00:45 hours and all customers must leave by 01:00 hours.
  - f. The premises is required if it continues to provide food and beverages via a delivery service past 02:45 hours (until 03:30 hours), to have suitable blinds (or other effective physically attached device/s) to clearly show that the premises is closed to the general public.
  - g. Alcohol can only be supplied OFF the premises via DELIVERY.

- h. All deliveries of food and alcohol must be made to a registered home or business address and payment for all food and alcohol deliveries must be made at the time of order at the premises (15 Park Street, Guildford, Surrey, GU1 4XB).
- i. The premises will operate a Challenge 25 age verification policy whereby any individual attempting to purchase or take delivery of alcohol who appears to be under the age of 25 will be asked to produce valid identification proving that they are over 18. If an individual is unable to produce valid proof of age the sale or delivery will be refused.
- j. All staff, whether paid or unpaid, will receive training regarding their responsibilities under the Licensing Act 2003 prior to being authorised to sell or carry out deliveries of alcohol. This training will include details of the premises age verification policy (Challenge 25), how to check identification and how to refuse sales. Refresher training must be provided at intervals of no more than six months.
- k. Records of all staff training will be maintained. The records must include details of the name of the member of staff, the date of the training, the name of the individual providing the training and a summary of its contents. The records will be accessible on the premises and produced for inspection by an authorised officer from a Responsible Authority upon request. Each record will be kept on the premises for a minimum period of two years.
- l. A refusals log containing details of each refused sale or delivery of alcohol will be maintained at the premises. The log will include as a minimum the date and time of the refusal, the name of the member of staff who refused the sale or delivery, a description of the person who attempted to purchase the alcohol (or the address in the case of delivery orders) and the reason for the refusal. The DPS or a nominated person will monitor the entries in the refusals log at least once per month and sign and date the log to indicate they have done so. The refusals log will be kept on the premises and be available for inspection by an authorised officer from a Responsible Authority upon request.
- m. The SIA security staff employed at the premises shall be responsible for maintaining order and minimising noise to the front of the premises.
- n. The licensee, management and staff will be responsible for ensuring that a noise nuisance is not created to the rear of the premises, from either people or vehicle noise, during home delivery operations.
- o. The licensee shall ensure that all staff, including any new members of staff, are trained to prevent the breakout of excessive noise from the premises and training records shall be kept.
- p. No customers to consume food within the shop from 02:45
- q. Door staff shall proactively encourage customers to leave the area after being served.

- 1.9 The licence was transferred to Mr Mutlu Temur in February 2020.
- 1.10 In September 2023, following the receipt of the review application received from Surrey Police, the licence was transferred to Mr Serkan Temur.
- 1.11 The Designated Premises Supervisor (Required for the sale of alcohol) is still a Mr Mutlu Temur.
- 1.12 The Licence authorises the following licensable activities:
  - Sale of Alcohol
  - Late Night Refreshment

## **2. APPLICATION FOR A REVIEW**

- 2.1 The application at **Appendix 4** is for a Review of the Premises Licence called by the Surrey Police as a Responsible Authority.
- 2.2 The Review has been called on the grounds of the prevention of crime and disorder and public safety The premises has a long history of serious assaults including a manslaughter that occurred on the 12th of October 2019. The list of incidents reported to the Police over the last 8 months.
- 2.3 The application Following this serious incident on the 8th of July 2023 and the subsequent Licensing check on the 31st of August Surrey Police are not satisfied with the response of the DPS and as a consequence seek the removal of the Premises Licence Holder, DPS and a revocation of the Premise Licence.
- 2.4 The following information is also provided in support of the application:  
The premises has a long history of serious assaults including a manslaughter that occurred on the 12th of October 2019. The list of incidents reported to the Police over the last 8 months include the following.
- 2.5 28/07/2023 0136hrs 45230083941 Reports of a fight inside the premises. Police attended and one male suspect was arrested.
- 2.6 08/07/2023 0350hrs 45230075774 Stabbing on two male victims outside the premises.



- 2.7 14/05/2023 1213hrs 45230052714 reports of a fight outside the premises the victim sustained ABH level injuries.
- 2.8 06/02/2023 0037hrs 45230013893 reports of fight on Police arrival one male was arrested.
- 2.9 01/01/2023 0127hrs P23000079-reports of an aggressive male and rowdy behavior.
- 2.10 On Saturday the 8th of July 2023, at 0350hrs a Police patrol came across two male victims who had been stabbed outside the premises. Investigations revealed that the two intoxicated males attended the premises at about 0340hrs and asked the Designated Premises Supervisor for a kebab. The DPS has then sold the two males' food who have then left the premises. The sale being a breach of the late-night premise Licence. On leaving the premises the two males have then stumbled against a car which was parked directly outside the premises. The occupant in the car got out of the car and a physical altercation resulted between the two parties.

During the altercation the suspect who was carrying a knife proceeded to stab both victims causing serious injuries to both. This physical altercation was captured on phone footage (see attached) from a witness and friend of the two victims.

- 2.11 The current premises licence (attached) has stringent conditions that reflect the concerns of the Police and licensing enforcement partners about the potential for serious assaults and public order. The late-night premises licence states that "No new customers shall be admitted to the premises after 0300hrs Monday through to Saturday and all customers shall leave by 0315hrs". Following this serious incident Police have met with the DPS on two occasions in an attempt to establish the facts and to work together in order to reduce the likelihood of such an incident from occurring again.

Following the first meetings Police requested a reduction in the late-night licence until 0200hrs. The DPS was given a week to consider this request. A follow up meeting took place a week later. During this meeting the DPS refused to reduce his late-night licence citing financial reasons. Adding that the period between 0200hrs and 0300hrs was the busiest period.

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The DPS did however present three conditions which he described as new and would prevent future serious incidents.

The new conditions presented were:

The DPS would look to obtain a town link radio and ensure both he and his staff were trained in its use.

The DPS would ensure that the SIA guards remain on site until all staff have left the premises.

The DPS to install suitable blinds to be drawn once the premises has stopped serving food and closed.

Police pointed out that these three conditions were already in existence as part of the current Premise Licence. The DPS stated that he did not use the town link radio as he had not learnt how to use it. He stated that on the night of the incident he had sent his SIA guards home at 0300hrs. He stated that in future he would keep them on until all staff members had left the premises. As regards the installation of blinds he stated that he would make arrangements to get them fitted.

The presentation of the "new conditions" raised significant concerns for the Police of the suitability of the DPS and his ability to promote the Licensing objectives and to comply with his current conditions. It was pointed out to the DPS that these conditions were already in place, and he was responsible for ensuring that they were complied with. The fact that he was offering these as new conditions implied that he was not aware of the current conditions of his licence and therefore not following them.

It is understood that the current DPS has been in this responsible position since 2018. Police recognise that customers frequent the premises after a night out in one of the many night time licensed premises before heading off home. The customers that attend are often intoxicated and Police often receive reports of fights and social behaviour taking place within or immediately outside the premises. Police have also received reports of trading after hours as occurred on the 25th of March 2018.

On Thursday the 31st of August 2023 the Police Licensing Office (PLO) Iain Scott conducted a licensing check at the premises

between 2105hrs and 2120hrs. On the arrival of PLO Scott one member of staff Mr. Erkan Talit was stood behind the counter sorting out the kebab meat and vegetables. He was the only member of staff in the shop. PLO Scott introduced himself to Mr. Talit producing his Police staff identification card and informed him that he wished to conduct a Licensing check. Mr. Talit commented that he recognised PLO Scott from a previous visit, and he knew his role. Mr. Talit explained that the DPS was in Turkey until the 15th of September and there was no one else on the premises. PLO Scott asked Mr. Talit if he could show him the CCTV system and demonstrate his ability to operate it. PLO Scott also asked him if he could show him the records of all staff training. Mr. Talit informed PLO Scott that he did not work there. He clarified that there were no other persons on the premises, and he was simply managing the premises until another member of staff returned. About 5 minutes later another male entered the front entrance and introduced himself as Serkan Temur the brother of the DPS. PLO Scott produced his identification to Mr. Temur and informed him that he wished to conduct a Licensing check. Mr. Temur was asked him if he could show him the CCTV system and demonstrate to his ability to operate it. PLO Scott asked him if could produce the staff training records Temur informed PLO Scott that he did not actually work there. After a series of questions from he conceded that he was covering for his brother who was on holiday in Turkey. PLO Scott then asked them both if they had a town link radio. Mr. Temur produced the radio after a period of searching. The radio was off, but he managed to turn it on. PLO Scott asked both if they knew how to operate it and they both said that they did not. Both males were asked if they were aware of Challenge 25 policy. Both looked puzzled and informed PLO Scott that they were not aware of it. PLO Scott then left the premises.

This exchange raised further concerns to Police and highlighted further breaches of the premises licence conditions including.

3. There must always be a member of staff on the premises able to operate the CCTV system when the premises are open.

5. The licensee shall obtain a town link radio and staff shall be trained in its use.

15. All staff whether paid or unpaid will receive training regarding their responsibilities under the Licensing Act 2003 prior to being authorized to sell or carry out deliveries of alcohol. This training will include details of the premises age verification policy (challenge 25), how to check identification and how to refuse sales.

16. Records of a staff training will be maintained. The records will

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be accessible on the premises and produced for inspection by an authorized officer from a Responsible Authority upon request.

Surrey Police believe that the current DPS and his staff are not promoting the licensing objectives. Following this serious incident on the 8th of July 2023 and the subsequent Licensing check on the 31st of August Surrey Police are not satisfied with the response of the DPS and as a consequence seek the removal of the Premises Licence Holder, DPS and a revocation of the Premise Licence.

#### 2.12 Consultation period and advertisement of the application

The application was accepted as valid on 18 September 2023, with the consultation period running until 17 October. The application was advertised by means of notices at the premises in accordance with the regulations.

### **3. RELEVANT REPRESENTATIONS RECEIVED DURING CONSULTATION PERIOD**

#### 3.1 Further representations from responsible authorities:

Guildford Borough Council, the Licensing Authority, acting as its capacity as a Responsible Authority under the Licensing Act 2003 are making representation in support of the Review application made by Surrey Police under reasons of crime and disorder and public safety.

Late night take-aways are traditionally well-known flash points for incidents after customers leave bars and clubs in search of food and it is therefore imperative that premises licensed for late night refreshment are well managed to manage these risks and therefore uphold the Licensing Objectives. The premises has a chequered history with disorder associated with the premises which culminated in the revocation of the previous licence in 2013 under previous management.

As the Police's review application sets out, the Premises Licence GUPLA00574 contains a number of conditions which are important for the upholding of the licensing objectives. The Review follows an incident at 03:50 hours on Saturday 8 July where customers had just been served food at the premises and subsequently been involved in a serious violent assault. The times and conditions attached to the premises licence require the Charcoal Grill not to allow any new customers entry after 03:00 and to close at 03:15. It is therefore clear that these customers should not have been permitted access to the premises and had they not been served with

food, the incident may have been avoided. Whilst the assault is the actions of the individual who allegedly committed it, ultimately the premises licence holder must retain some responsibility.

It is also an offence under section 136 of the Act to operate otherwise in accordance with an authorisation. The safe management of premises and dispersal from the town is not just an important priority for the Police, but also wider partners including the Council as it seeks to reduce incidents of crime and disorder through a number of mechanisms, including the Licensing Act itself, the Purple Flag award and Safer Guildford Partnership. Therefore, an incident such as this at a licensed premises raises concern which causes the Licensing Authority and partners to consider it is appropriate for such a permission to be retained.

Following the incident Licensing Officers and Police met with the licence holder Mr. Mutlu Temur on two occasions to discuss the matter and seek Mr. Temur's co-operation with ensuring measures were in place to prevent this type of incident from recurring. The Police suggested that Mr. Temur voluntarily reduce his hours until 02:00 hours so that the premises did not open towards the time which late night venues began to close and thus reduce the potential for disorder, a request which Mr. Temur considered and refused.

This has been redacted and is included as **Appendix 5**.

### 3.2 Representations from other persons.

Representations in support of the licence holder in the form of a petition and has been received as **Appendix 6**.

### 3.3 Representations from the Licence holder

On 25 September the Licence holder's legal advisor provided a submission in the form of various documents to show actions taken. This was not in the form of a written submission but are a number of supporting documents. These are included as **Appendix 7**.

## 4. LICENSING POLICY

4.1 The Licensing Act 2003 requires the Licensing Authority to carry out its licensing functions to promote the licensing objectives. Guildford Borough Council as the Licensing Authority takes its responsibilities under the Licensing Act seriously and will use all available powers to promote the four licensing objectives.

The Council has adopted a Statement of Licensing Policy setting out how it will discharge its functions, with the following sections of the Council's Licensing Policy being relevant:

**Section 4: Fundamental Principles**

Paragraph 4.3 and 4.4: Licensing is about the control of licensed premises, qualifying clubs, temporary events and individuals within the terms of the 2003 Act. Any conditions or restrictions attached to a premises licence or club premises certificate will be focused on matters which are within the control of individual licensees.

Licensing is about the control of licensed premises, qualifying clubs, temporary events and individuals within the terms of the 2003 Act. Any conditions or restrictions attached to a premises licence or club premises certificate will be focused on matters which are within the control of individual licensees.

**Section 12: Promoting the four licensing objectives.**

Paragraph 12.5: The Licensing Authority considers the effective and responsible management of the premises, including instruction, training and supervision of staff and the adoption of best practice to be amongst the most essential control measures for the achievement of the licensing objectives.

Paragraph 12.1.1: Licensed premises of any description, especially those offering late night/early morning entertainment, alcohol and refreshment for large numbers of people can be a source of crime and disorder. The Licensing Authority expect operating schedules to satisfactorily address these and any other potential issues, from the design of the premises through to the daily operation of the business.

Paragraph 12.1.13: In addition to the requirement for the Licensing Authority to promote the licensing objectives, it also has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder in the Borough.

**Section 20: Reviews**

Paragraph 20.1 and 20.2: Following the grant of a premises licence or a club premises certificate, a responsible authority or any other person may ask the Licensing Authority to review it due to a matter arising in connection with any of the four licensing objectives.

Full details of the review process can be provided by contacting a Council Licensing Compliance Officer or may be found in Chapter 11 of the Section 182 Licensing Act 2003 Revised Guidance on the Home Office website.

## **5. NATIONAL GUIDANCE**

- 5.1 Section 182 of the Licensing Act provides that the Secretary of State must issue guidance to licensing authorities on the discharge of their functions. The guidance also provides information to magistrates' courts hearing appeals against licensing decisions and has been made widely available for the benefit of those who run licensed premises, their legal advisers and the general public.
- 5.2 Section 4 of the Licensing Act provides that, in carrying out its functions, a licensing authority must 'have regard to' guidance issued by under section 182 which is therefore binding on all licensing authorities to that extent.
- 5.3 The following sections of the Section 182 Guidance (issued August 2023) are relevant to this application:

### **Section 2: The licensing objectives**

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to co-operate with the Security Industry Authority ("SIA") as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the

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premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.

- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.
- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises supervisor is the key person who will usually be responsible for the day-to-day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.

### **Section 9: Determining Applications**

Paragraph 9.11 Responsible authorities under the 2003 Act are automatically notified of all new applications. While all responsible authorities may make representations regarding applications for licences and club premises certificates and full variation applications, it is the responsibility of each responsible authority to determine when they have appropriate grounds to do so.

Paragraph 9.38: In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the licensing authority must give appropriate weight to:

- the steps that are appropriate to promote the licensing objectives.
- the representations (including supporting information) presented by all the parties.



- the s.182 Guidance
- its own statement of licensing policy

### **Section 11: Reviews**

Paragraph 11.26: The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder.

Paragraph 11.27: There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises for employing a person who is disqualified from that work by reason of their immigration status in the UK.

Paragraphs 9.42 – 9.44 (Determining actions that are appropriate for the promotion of the licensing objectives): Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case-by-case basis. They should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be.

The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.

Determination of whether an action or step is appropriate for the promotion of the licensing objectives requires an assessment of what action or step would be suitable to achieve that end. While this does not therefore require a licensing authority to decide that no lesser step will achieve the aim, the authority should aim to consider the potential burden that any condition would impose on the premises licence holder (such as the financial burden due to restrictions on licensable activities) as well as the potential benefit in terms of the promotion of the licensing objectives. However, it is imperative that the authority ensures that the factors which form the basis of its determination are limited to consideration of the promotion of the objectives and nothing outside those parameters. As with the consideration of licence variations, the licensing authority should consider wider issues such as other conditions already in place to mitigate potential negative impact on the promotion of the licensing objectives and the track record of the business. Further advice on determining what is appropriate when imposing conditions on a licence or certificate is

provided in Chapter 10. The licensing authority is expected to come to its determination based on an assessment of the evidence on both the risks and benefits either for or against making the determination.

## **6. REVIEWS OF PREMISES LICENCES**

- 6.1 The proceedings set out in the Act for reviewing premises licences and club premises certificates represent a key protection for the community where problems associated with the licensing objectives occur after the grant or variation of a premises licence or club premises certificate.
- 6.2 The 2003 Act provides a range of powers for the licensing authority which it may exercise on determining a review where it considers them appropriate for the promotion of the licensing objectives.
- 6.3 The licensing authority may decide that the review does not require it to take any further steps appropriate to promoting the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder.
- 6.4 However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement – either orally or in writing – that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate.
- 6.5 Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:
- modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;
  - exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption)
  - remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;

- suspend the licence for a period not exceeding three months;
- revoke the licence.

6.6 In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review.

## **7. RECOMMENDATION:**

7.1 The Sub-Committee are requested to consider the application for the Review of the premises licence on its merits.

7.2 Having regard to the Application, any relevant representations made during the consultation period, and the submission of the Licence holder, the Sub-Committee must take such steps (if any) as it considers appropriate for the promotion of the licensing objectives.

The steps are:

- modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;
- exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption)
- remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;
- suspend the licence for a period not exceeding three months;
- revoke the licence.

## **8. CONSULTATION**

Report agreed by:

Executive Head of Regulatory Services

Legal Services

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## **9. BACKGROUND PAPERS**

[The Licensing Act 2003](#)

[Guildford Borough Council Statement of Licensing Policy effective 7 January 2021](#)

[Revised Guidance issued under section 182 of the Licensing Act 2003 effective August 2023](#)

### **Appendices:**

Appendix 1 – Site location

Appendix 2 – Record of hearing 2013

Appendix 3 - GUPLA0574 Current licence

Appendix 4 – Review of the Premises Licence called by the Surrey Police

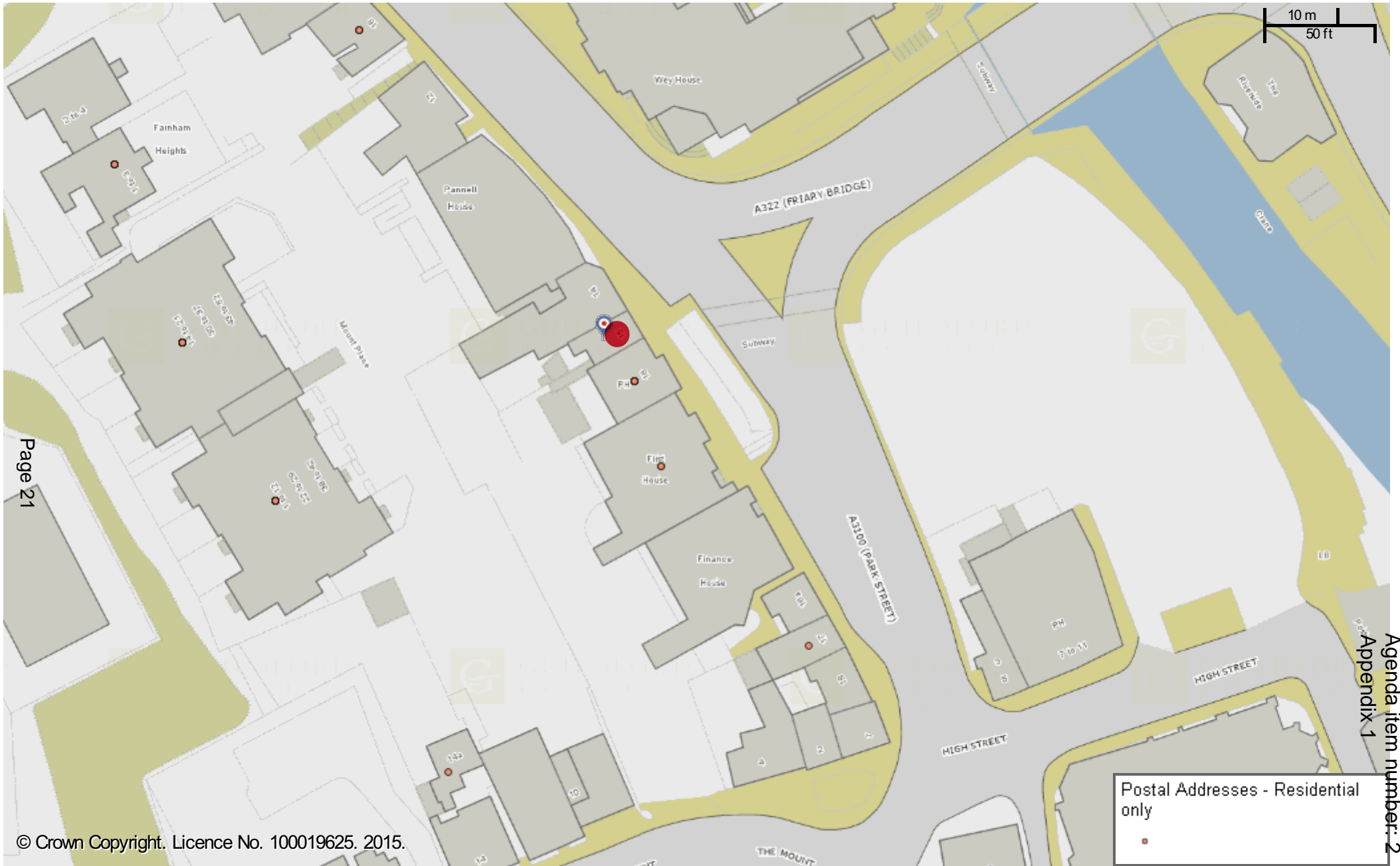
Appendix 5 – Further representations from responsible authorities

Appendix 6 - Submission from others supporting the Licence Holder

Appendix 7 – Representations from the Licence holder

### **Originator:**

Mark Adams  
Licensing Compliance Officer Licensing  
Regulatory Services  
E-Mail: mark.adams@guildford.gov.uk



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<b>LICENSING ACT 2003 RECORD OF HEARING AND DECISION TAKEN BY THE LICENSING SUB-COMMITTEE</b>	
<b>DATE OF HEARING:</b>	4 November 2013
<b>SUB-COMMITTEE MEMBERS PRESENT:</b>	Councillor David Elms (Chairman) Councillor Christian Gilliam Councillor Keith Taylor
<b>OFFICERS PRESENT:</b>	Sophie Butcher (Committee Manager) Krystelle Kamola (Licensing Compliance Officer) Bridget Peplow (Senior Solicitor)
<b>DISCLOSURES OF INTEREST BY MEMBERS PRESENT:</b>	None
<b>PREMISES:</b>	Guildford Charcoal Grill 15 Park Street Guildford Surrey, GU1 4XB
<b>TYPE OF APPLICATION:</b>	Review of a premises licence under Sections 51 and 52 of the Licensing Act 2003, Premises licence number GUPL0035.
<b>DETAILS OF APPLICATION SOUGHT:</b>	Surrey Police, a responsible authority under the Licensing Act 2003, called for a review on the grounds of prevention of crime and disorder and public safety. This followed an incident in the early hours of Tuesday 3 September 2013. A fight broke out inside the venue 15 minutes after the premises should have been closed in accordance with their authorisation. This resulted in serious assault and affray and the arrest of five members of the public.
<b>APPLICANT:</b>	Surrey Police (represented by DI Amy Buffoni, Sgt Helen Budd, Sgt Lynette Shanks and Colin Whitear)
<b>PREMISES LICENCE HOLDER:</b>	Mr Vedanet Yorulmaz
<b>PREMISE LICENCE HOLDER REPRESENTATIVE:</b>	Ms Emma Harris
<b>RESPONSIBLE AUTHORITIES:</b>	Licensing Authority (represented by Peter Muir (Licensing Compliance Officer))

<b>OTHER INTERESTED PERSONS:</b>	Ward Councillors Anne Meredith, David Goodwin and Caroline Reeves (not in attendance)
<b>OTHER PERSONS IN ATTENDANCE:</b>	Press <u>For the premises licence holder:</u> Interpreter for Premises Licence Holder Mr Ilhan Sasmaz

**DETAILS OF DECISION TAKEN:**

In arriving at its decision, the Sub-Committee took into account the relevant representations submitted both in writing and orally at the hearing. The Sub-Committee was also made aware that the following were relevant:

Guildford Borough Council's Statement of Licensing Policy:

- Section 5: Fundamental Principles
- Section 9: Paragraphs 9.1 – 9.8 (Prevention of Crime & Disorder)
- Section 10: Paragraphs 10.1 – 10.8 (Public Safety)
- Section 11: Paragraphs 11.1 – 11.6 (Prevention of Public Nuisance)
- Section 13: (Licensing Hours)

National Guidance issued by the Secretary of State under section 182 of the Licensing Act 2003:

- Paragraphs 2.1 to 2.7 (Crime and Disorder)
- Paragraphs 2.8 to 2.17 (Public Safety)
- Paragraphs 2.18 to 2.24 (Public Nuisance)
- Paragraphs 9.1 to 9.41 (Determining Applications)
- Paragraph 10.1 to 10.61 (Conditions)
- Paragraph 11.1 to 11.30 (Reviews)

The Sub Committee considered the application by Surrey Police to review the premises licence. An incident occurred on Tuesday 3 September 2013 whereby a fight broke out inside the premises at approximately 03:15 hours, fifteen minutes after the premises should have been closed. On 31 October 2013, the Licensing Services team received an application to transfer the premises licence from Mr Ilhan Sasmaz to Mr Vedanet Yorulmaz with immediate effect.

Surrey Police requested permission to submit additional photographic evidence of further breaches committed since the original review application was submitted. The Senior solicitor advised the sub-committee that, in accordance with The Licensing Act 2003 (Hearings) Regulations 2005, documents could only be considered by the Sub-Committee if they had been produced before the hearing or at the hearing



with the consent of all other parties. The Licence holder's representative indicated that she had not seen the documents previously and did not consent to their production. The Sub-Committee therefore had no discretion and did not consider the additional evidence.. .

The Sub Committee received oral evidence from Surrey Police in support of their written representation. This included:

- The fact that Surrey Police called a review of the premises Charcoal Grill in May 2012. As a result of that review, the premises licensable hours on Fridays and Saturdays were reduced from 3.30am to 3.00am. In addition the closing time was reduced to 3.00am Monday to Saturday and 1.00am on Sunday. In addition, a total of six conditions were imposed as detailed below:
  1. A CCTV system must be installed on the premises. The CCTV system installed on the premises is to be fully maintained at all times with monthly maintenance checks being undertaken and shall be operational when the premises are open.
  2. The CCTV system must cover all internal public areas and immediate exterior. At least one camera shall provide clear facial recognition of anyone entering the premises. All other cameras installed at the premises to provide identifiable images of individuals present.
  3. There must always be a member of staff on the premises able to operate the CCTV system when the premises are open.
  4. All CCTV footage to be retained for a minimum of 28 days and shall be made immediately available, either for viewing or in a format that can be downloaded to a responsible authority upon request within 24 hours.
  5. One SIA accredited door supervisor shall be employed at the premises on Friday and Saturday from 23:00 to closing.
  6. The licensee shall obtain a town link radio and staff shall be trained in its use.
- In January 2013 Surrey Police found that Charcoal Grill did not have door supervisors in attendance on either a Friday or Saturday night. The reason given by the persons managing the shop was that it was quiet in terms of trade at that time of the year and therefore an unnecessary expenditure.
- On 3 September 2013, a serious affray occurred both inside and outside the premises. At this point in the hearing, the Sub Committee agreed to Surrey Police showing the CCTV footage referred to in their application, which had been obtained from the Town Centre CCTV facility. The CCTV footage showed a male assaulting someone inside the premises. There were approximately 12-15 customers inside the premises. A female was then pulled to the floor by her hair and the employees continued to serve customers. The fight spilled out onto the street. A male is assaulted by two males who walk away when the police arrive. Customers continued to be served at 03:21 and at 03:23; a male was seen leaving the premises with a bag of food just purchased.

The Sub Committee received clarification that:

- The CCTV operator made the 999 emergency phone call about the assault happening at Charcoal Grill on 3 September. At no point did the employees at Charcoal Grill make a 999 call to report the incident.
- Customers were still leaving and entering the premises post 3am. Had the premises been closed, the incident may not have occurred.
- Surrey Police requested a copy of the CCTV footage on 4 September 2013 in the afternoon from an employee at the premises Charcoal Grill. The employee was not trained to download the footage and was therefore unable to provide it.

The Police concluded that Surrey Police worked very hard to reduce violence and related crimes in Guildford. A 30% reduction in crime in Guildford had been achieved overall by reducing the operating hours of other fast food outlets in town.

The Sub Committee also heard from the Licensing Authority that the premises licence holders repeated breaches of the licensing conditions, which had occurred over the last two years, were unacceptable. The steps taken by the management team to mitigate these breaches were not evident and had not resulted in an improvement.

In response to the application, the premises licence holder's submissions were that:

- Neither Mr Sasmaz nor Mr Yorulmaz were in the country at the time the serious affray occurred on 3 September 2013. Mr Yorulmaz had been away for two months, but this was not a regular occurrence.
- Mr Sasmaz had been the registered premises licence holder for some time, however he had limited involvement with the running of the business. Mr Yorulmaz worked at the premises for six days a week and Mr Sasmaz would ordinarily cover for Mr Yorulmaz if he was away. On 3 September, only two members of staff were present when the affray occurred. The conditions imposed as part of the Review in May 2012 did not require SIA approved staff to be in attendance on a Monday night/Tuesday morning.
- On 3 September at 2:50am, one employee attempted to staff the door whilst the other employee continued to serve customers, however customers who were rowdy and drunk overwhelmed the employee staffing the door.
- Mr Yorulmaz applied to have the premises licence transferred into his name from Mr Sasmaz on 31 October 2013, this was considered a positive step forward.
- Mr Sasmaz has brothers that could help manage the premises should both he and Mr Yorulmaz be out of the country again
- It was accepted by Mr Yorulmaz and Mr Sasmaz that nobody was able to provide the CCTV footage as requested by Surrey Police on 4 September 2013. The CCTV footage has since been provided to Surrey Police, but not within the prescribed time required.
- Mr Sasmaz and Mr Yorulmaz did not deny the breaches which had occurred but did not consider that they had taken place as frequently as suggested

- There was only one week in January when there was no door supervisor in accordance with the conditions of the licence. Surrey Police had spoken to the premises licence holder and there had been no further breaches of this condition since then. The premises were very quiet during this week and the door supervisor was sick so the management let him have time off.
- There had been insufficient staff available on the night in question which was a student night (Monday). There was no requirement to have door staff on Mondays. The management therefore proposed to employ SIA accredited door staff on a Monday night to manage the expected increase in customer footfall.
- The business makes most of its money between the hours of 1am – 3am. Charcoal Grill was a very small business, therefore any reduction in hours would hit them hard financially.
- The flash point for potentially rowdy and drunk customers was when the clubs in Guildford closed around 3am, therefore the management suggested that the premises could either close prior to 3am or would like a variation of the hours so they could close later. (The Senior Solicitor confirmed that this request for a variation in the licensable hours was not a matter which the Sub Committee could consider at the hearing and an application for variation would need to be made).

The Sub Committee requested clarification on the following points:

- In May 2012, as a result of a review requested by Surrey Police, a number of conditions were imposed, the majority of which had evidently not been adhered to by the management. The Sub Committee therefore asked what assurances the premises licence holder could give that SIA accredited door staff would be employed on a Monday night when the condition requiring door staff had been disregarded in January 2013.
- The premises licence holder reiterated that it was only for one week in January when SIA door staff were not present. SIA accredited staff were now in place and had been present on Monday nights for the last three weeks.
- The Sub Committee was also concerned that the employees placed no emergency call on the night of the affray on 3 September.
- The Sub Committee was informed that as the employees did not speak English fluently they were not minded to call the Police as they would have been asked detailed questions, which they would not have been able to respond to. The Police clarified that the premises was installed with a radio link, which would have placed an emergency call without requiring the employees to answer detailed questions.
- The Sub Committee heard that the door staff operated the radio link but as they were not required on a Monday night, nobody was available to operate it.

Having considered all the written and oral representations, the Sub-Committee,

RESOLVED: That the premises licence GUPL0035 be revoked for the reasons detailed below:

**REASON FOR DECISION:**

Having considered both written and oral representations from the police and the Licensing Authority, written representations from the Ward Councillors and oral representations from the premises licence holder, the Licensing Sub Committee considered that the premises management's approach towards upholding the licensing objectives had shown a significant level of complacency. Given the history of the premises and the fact that this was the second review hearing required by Surrey Police, the Sub Committee was not confident that the management were willing or able to undertake any improvements to ensure that the premises was effectively managed to prevent serious affrays such as occurred on 3 September 2013 and to protect the public from harm.

The Sub-Committee was extremely concerned to note that the premises licence holder had failed to comply with 4 of the 6 conditions imposed on the licence following the previous review and had provided no adequate explanation for their lack of compliance. The Sub-Committee noted that many of the issues raised in this review had been raised at the time of the previous review, namely operating beyond their licensed hours, failure to employ door staff and failure to operate the CCTV system. The Sub-Committee also noted that the premises licence holder had given the same reason for the problems occurring at the time of the last review, namely that he was on holiday when incidents occurred. It was clear to the Sub-Committee that the management were not committed to operating in accordance with the conditions of the licence and appeared to put financial considerations above the prevention of crime and disorder and public safety by failing to ensure that the premises were staffed appropriately and that the staff were adequately trained. The Sub-Committee considered whether a further variation in the licensing hours and/or the imposition of additional conditions would remedy the problems.

The Sub Committee agreed that changing the licensable hours for late night refreshments at Charcoal Grill would not assist the Police in managing crime and disorder in Guildford. The hours had already been reduced from 3:30am to 3:00am as part of the Review held in May 2012 and these hours had not been effectively managed and adhered to. The Sub-Committee were not confident that additional conditions would be complied with. The management had failed to plan ahead to ensure that the premises was sufficiently staffed and that staff were appropriately trained when key members of management were taking significant periods of time off work to go on holiday. The management had failed to train staff in the operation of the CCTV equipment and radio link facility and had failed to ensure SIA accredited door staff were at the premises for one week in January 2013. The management had only recently started to take action to address the failures in complying with four of the six conditions as imposed following the Review in May 2012. This was some two months after the serious assault had taken place on 3 September 2013. The Sub-Committee had not been reassured by the management that they had learnt lessons from the previous review and were committed to operating the premises in accordance with the terms of the licence and to upholding the licensing objectives. The Sub-Committee noted that the Home Office guidance (paragraph 11.25) stated that where premises were trading irresponsibly the licensing authority should not hesitate, where appropriate, to take tough action to tackle the problems and where other measures are deemed insufficient, to revoke the licence. As lesser measures had already been tried and had failed to deal with the problems, the Sub Committee considered it appropriate therefore to revoke the premises late night refreshments licence so that the premises would not be able to trade after 11pm Monday – Sunday.

Signature of Chairman: .....

Dated: .....

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## Licensing Act 2003 Premises Licence

### NAME OF LICENSED PREMISES

**Guildford Charcoal Grill**

### ADDRESS OF LICENSED PREMISES

15 Park Street, Guildford, Surrey, GU1 4XB

### ORIGINAL LICENCE COMMENCEMENT DATE

10/04/2015

### EXPIRY DATE, IF TIME LIMITED

N/A

### LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

-Late Night Refreshment  
-Sale of Alcohol

### Late Night Refreshment Indoors

Day	Start Time	End Time
Monday	23:00	03:15
Tuesday	23:00	03:15
Wednesday	23:00	03:15
Thursday	23:00	03:15
Friday	23:00	03:15
Saturday	23:00	03:15
Sunday	23:00	01:00

**Seasonal Variations:** An extra hour on the date of the commencement of British Summer Time. To continue from close of business on New Year's Eve through to opening time on New Year's Day.

**Non-Standard Timings:** Until 03:30 Monday to Saturday for delivery only



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

## Licensing Act 2003 Premises Licence

**Sale of Alcohol  
Off the premises**

Day	Start Time	End Time
Monday	12:00	03:00
Tuesday	12:00	03:00
Wednesday	12:00	03:00
Thursday	12:00	03:00
Friday	12:00	03:00
Saturday	12:00	03:00
Sunday	12:00	00:00

**Seasonal Variations:** An extra hour on the date of the commencement of British Summer Time. To continue from close of business on New Year's Eve through to opening time on New Year's Day.

**Opening Hours**

Day	Start Time	End Time
Monday	12:00	03:15
Tuesday	12:00	03:15
Wednesday	12:00	03:15
Thursday	12:00	03:15
Friday	12:00	03:15
Saturday	12:00	03:15
Sunday	12:00	01:00

**Seasonal Variations:** An extra hour on the date of the commencement of British Summer Time. To continue from close of business on New Year's Eve through to opening time on New Year's Day.

**WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND/OR OFF SUPPLIES**

OFF

**NAME, REGISTERED ADDRESS OF HOLDER OF PREMISES LICENCE**

Mr MutiuTemur  
15 Park Street, Guildford, Surrey, GU1 4XB




Mike Smith  
Licensing Team Leader  
Guildford Borough Council



## Licensing Act 2003 Premises Licence

**REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)**

Company Number: N/A  
Charity Number: N/A

**DETAILS OF DESIGNATED PREMISES SUPERVISOR**

Name:	Mr Mutlu Temur
Address:	15 Park Street, Guildford, Surrey, GU1 4XB
█	█
█	█
Licence Number:	GUPA1781
Licensed By:	Guildford Borough Council



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

## Licensing Act 2003 Premises Licence

### Mandatory condition - Sales of alcohol

1. No supply of alcohol may be made under the premises licence –
  - a. at a time when there is no designated premises supervisor in respect of the premises licence, or
  - b. at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence

### Mandatory condition - Age verification policy

1. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
2. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - a. a holographic mark, or
  - b. an ultraviolet feature.

### Mandatory condition - Permitted price for alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1—
  - a. “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - b. “permitted price” is the price found by applying the formula  $P=D+(D \times V)$ , where—
    - i. P is the permitted price,
    - ii. D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
    - iii. V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
  - c. “relevant person” means, in relation to premises in respect of which there is in force a premises licence—
    - i. the holder of the premises licence,
    - ii. the designated premises supervisor (if any) in respect of such a licence, or
    - iii. the personal licence holder who makes or authorises a supply of alcohol under such a licence;
  - d. “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - e. “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.  
 (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

## Licensing Act 2003 Premises Licence

### Mandatory condition - Door supervision

Where at specified times one or more individuals must be at the premises to carry out a security activity, all such individuals must be licensed by the 'Security Industry Authority (SIA)

### FURTHER CONDITIONS

#### Additional conditions (updated by Variation to Premise Licence - September 2016, May 2018 and July 2018)

1. A CCTV system must be installed on the premises. The CCTV system installed on the premises is to be fully maintained at all times with monthly maintenance checks being undertaken and shall be operational when the premises are open.
2. The CCTV system must cover all internal public areas and immediate exterior. At least one camera shall provide clear facial recognition of anyone entering the premises. All other cameras installed at the premises to provide identifiable images of individuals present.
3. There must always be a member of staff on the premises able to operate the CCTV system when the premises are open.
4. All CCTV footage is to be retained for a minimum of 28 days and shall be made immediately available, either for viewing or in a format that can be downloaded to a responsible authority upon request within 24 hours.
5. The licensee shall obtain a town link radio and staff shall be trained in its use.
6. The premises management shall carry out ongoing risk assessments of the need to employ SIA accredited door staff, taking the advice of the Surrey Police if there are any local events taking place.
7. When SIA door staff are required, at least one SIA accredited door staff shall be employed at the premises from 23:00 to mid-night and at least two SIA accredited door staff from mid-night until the premises closes to the public.
8. SIA door staff shall be required every Friday, Saturday and Monday evening.
9. SIA door staff shall only be required on a Sunday, Tuesday, Wednesday or Thursday if required by the risk assessment done by the premises management OR if requested by Surrey Police.
10. No new customers shall be admitted to the premises after 03:00 hours Monday-Saturday and all customers shall leave by 03:15 hours. For Sunday, no new customer shall be admitted to the premises after 00:45 hours and all customers must leave by 01:00 hours.
11. The premises is required if it continues to provide food and beverages via a delivery service past 02:45 hours (until 03:30 hours), to have suitable blinds (or other effective physically attached device/s) to clearly show that the premises is closed to the general public.
12. Alcohol can only be supplied OFF the premises via DELIVERY.
13. All deliveries of food and alcohol must be made to a registered home or business address and payment for all food and alcohol deliveries must be made at the time of order at the premises (15 Park Street, Guildford, Surrey, GU1 4XB).
14. The premises will operate a Challenge 25 age verification policy whereby any individual attempting to purchase or take delivery of alcohol who appears to be under the age of 25 will be asked to produce valid identification proving that they are over 18. If an individual is unable to produce valid proof of age the sale or delivery will be refused.
15. All staff, whether paid or unpaid, will receive training regarding their responsibilities under the Licensing Act 2003 prior to being authorised to sell or carry out deliveries of alcohol. This training will include details of the premises age verification policy (Challenge 25), how to check identification and how to refuse sales. Refresher training must be provided at intervals of no more than six months.
16. Records of all staff training will be maintained. The records must include details of the name of the member of staff, the date of the training, the name of the individual providing the training and a summary of its contents. The records will be accessible on the premises and produced for inspection by an authorised officer from a



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

## Licensing Act 2003 Premises Licence

Responsible Authority upon request. Each record will be kept on the premises for a minimum period of two years.

17. A refusals log containing details of each refused sale or delivery of alcohol will be maintained at the premises. The log will include as a minimum the date and time of the refusal, the name of the member of staff who refused the sale or delivery, a description of the person who attempted to purchase the alcohol (or the address in the case of delivery orders) and the reason for the refusal. The DPS or a nominated person will monitor the entries in the refusals log at least once per month and sign and date the log to indicate they have done so. The refusals log will be kept on the premises and be available for inspection by an authorised officer from a Responsible Authority upon request.
18. The SIA security staff employed at the premises shall be responsible for maintaining order and minimising noise to the front of the premises.
19. The licensee, management and staff will be responsible for ensuring that a noise nuisance is not created to the rear of the premises, from either people or vehicle noise, during home delivery operations.
20. The licensee shall ensure that all staff, including any new members of staff, are trained to prevent the breakout of excessive noise from the premises and training records shall be kept.
21. No customers to consume food within the shop from 02:45
22. Door staff shall proactively encourage customers to leave the area after being served.



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

## Licensing Act 2003 Premises Licence Summary

### NAME OF LICENSED PREMISES

**Guildford Charcoal Grill**

### ADDRESS OF LICENSED PREMISES

15 Park Street, Guildford, Surrey, GU1 4XB

### ORIGINAL LICENCE COMMENCEMENT DATE

10/04/2015

### EXPIRY DATE, IF TIME LIMITED

N/A

### LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

-Late Night Refreshment  
-Sale of Alcohol

### Late Night Refreshment Indoors

Day	Start Time	End Time
Monday	23:00	03:15
Tuesday	23:00	03:15
Wednesday	23:00	03:15
Thursday	23:00	03:15
Friday	23:00	03:15
Saturday	23:00	03:15
Sunday	23:00	01:00

**Seasonal Variations:** An extra hour on the date of the commencement of British Summer Time. To continue from close of business on New Year's Eve through to opening time on New Year's Day.

**Non-Standard Timings:** Until 03:30 Monday to Saturday for delivery only



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

## Licensing Act 2003 Premises Licence Summary

### Sale of Alcohol Off the premises

Day	Start Time	End Time
Monday	12:00	03:00
Tuesday	12:00	03:00
Wednesday	12:00	03:00
Thursday	12:00	03:00
Friday	12:00	03:00
Saturday	12:00	03:00
Sunday	12:00	00:00

**Seasonal Variations:** An extra hour on the date of the commencement of British Summer Time. To continue from close of business on New Year's Eve through to opening time on New Year's Day.

### Opening Hours

Day	Start Time	End Time
Monday	12:00	03:15
Tuesday	12:00	03:15
Wednesday	12:00	03:15
Thursday	12:00	03:15
Friday	12:00	03:15
Saturday	12:00	03:15
Sunday	12:00	01:00

**Seasonal Variations:** An extra hour on the date of the commencement of British Summer Time. To continue from close of business on New Year's Eve through to opening time on New Year's Day.

### WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND/OR OFF SUPPLIES

OFF

### NAME, REGISTERED ADDRESS OF HOLDER OF PREMISES LICENCE

Mr MutluTemur  
15 Park Street, Guildford, Surrey, GU1 4XB

### REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

Company Number: N/A  
Charity Number: N/A



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

## Licensing Act 2003 Premises Licence Summary

### DESIGNATED PREMISES SUPERVISOR

Mr Mutlu Temur

### STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED

N/A



Mike Smith  
Licensing Team Leader  
Guildford Borough Council

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**Application for the review of a premises licence or club premises certificate under the Licensing Act 2003**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I **[REDACTED]** .....

*(Insert name of applicant)*

**apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)**

**Part 1 – Premises or club premises details**

<b>Postal address of premises or, if none, ordnance survey map reference or description</b> The Charcoal Grill 15 Park Street	
<b>Post town</b> Guildford	<b>Post code (if known)</b> GU1 4XB

<b>Name of premises licence holder or club holding club premises certificate (if known)</b>  Mr Mutlu Temur <b>[REDACTED]</b>
--

<b>Number of premises licence or club premises certificate (if known)</b>  GUPLA0574
--

**Part 2 - Applicant details**

I am

**Please tick yes**

- 1) an interested party (please complete (A) or (B) below)
  - a) a person living in the vicinity of the premises
  - b) a body representing persons living in the vicinity of the premises
  - c) a person involved in business in the vicinity of the premises
  - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)

- 3) a member of the club to which this application relates (please complete (A)  below)

**(A) DETAILS OF INDIVIDUAL APPLICANT** (fill in as applicable)

Please tick

Mr  Mrs  Miss  Ms  Other title  
(for example, Rev)

**Surname**

**First names**

I am 18 years old or over

Please tick yes

**Current postal  
address if  
different from  
premises  
address**

**Post town**

**Post Code**

**Daytime contact telephone number**

**E-mail address  
(optional)**



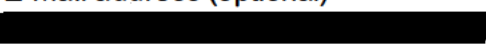
**(B) DETAILS OF OTHER APPLICANT**

Name and address

Telephone number (if any)

E-mail address (optional)

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address 

E-mail address (optional) 

**This application to review relates to the following licensing objective(s)**

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

**Please state the ground(s) for review (please read guidance note 1)**

Surrey Police, as a Responsible Authority under section 13 (4) (b) of the Licensing Act 2003, request a Review of the Premise Licence of the Charcoal Grill, 15 Park Street, Guildford on the grounds of Prevention of Crime and Disorder and Public Safety.

The premises has a long history of serious assaults including a manslaughter that occurred on the 12th of October 2019. The list of incidents reported to the Police over the last 8 months include the following

28/07/2023 0136hrs 45230083941 Reports of a fight inside the premises. Police attended and one male suspect was arrested.

08/07/2023 0350hrs 45230075774 Stabbing on two male victims outside the premises.

14/05/2023 1213hrs 45230052714 reports of a fight outside the premises the victim sustained ABH level injuries.

06/02/2023 0037hrs 45230013893 reports of fight on Police arrival one male was arrested.

01/01/2023 0127hrs P23000079-reports of an aggressive male and rowdy behaviour.

On Saturday the 8th of July 2023, at 0350hrs a Police patrol came across two male victims who had been stabbed outside the premises. Investigations revealed that the two intoxicated males attended the premises at about 0340hrs and asked the Designated Premises Supervisor for a kebab. The DPS has then sold the two males food who have then left the premises. The sale being a breach of the late night premise Licence. On leaving the premises the two males have then stumbled against a car which was parked directly outside the premises. The occupant in the car got out of the car and a physical altercation resulted between the two parties.

Appendix 4

During the altercation the suspect who was carrying a knife proceeded to stab both victims causing serious injuries to both. This physical altercation was captured on phone footage (see attached) from a witness and friend of the two victims.

The current premises licence (attached) has stringent conditions that reflect the concerns of the Police and licensing enforcement partners about the potential for serious assaults and public order.

The late night premises licence states that "No new customers shall be admitted to the premises after 0300hrs Monday through to Saturday and all customers shall leave by 0315hrs". Following this serious incident Police have met with the DPS on two occasions in an attempt to establish the facts and to work together in order to reduce the likelihood of such an incident from occurring again.

Following the first meetings Police requested a reduction in the late night licence until 0200hrs. The DPS was given a week to consider this request. A follow up meeting took place a week later. During this meeting the DPS refused to reduce his late night licence citing financial reasons. Adding that the period between 0200hrs and 0300hrs was the busiest period.

The DPS did however present three conditions which he described as new and would prevent future serious incidents.

The new conditions presented were

1. The DPS would look to obtain a town link radio and ensure both he and his staff were trained in its use.
2. The DPS would ensure that the SIA guards remain on site until all staff have left the premises.
3. The DPS to install suitable blinds to be drawn once the premises has stopped serving food and closed.

Police pointed out that these three conditions were already in existence as part of the current Premise Licence. The DPS stated that he did not use the town link radio as he had not learnt how to use it. He stated that on the night of the incident he had sent his SIA guards home at 0300hrs. He stated that in future he would keep them on until all staff members had left the premises. As regards the installation of blinds he stated that he would make arrangements to get them fitted.

The presentation of the "new conditions" raised significant concerns for the Police of the suitability of the DPS and his ability to promote the Licensing objectives and to comply with his current conditions. It was pointed out to the DPS that these conditions were already in place and he was responsible for ensuring that they were complied with. The fact that he was offering these as new conditions implied that he was not aware of the current conditions of his licence and therefore not following them.

It is understood that the current DPS has been in this responsible position since 2018. Police recognise that customers frequent the premises after a night out in one of the many nighttime licensed premises before heading off home. The customers that attend are often intoxicated and Police often receive reports fights and social behaviour taking place within or immediately outside the premises. Police have also received reports of trading after hours as occurred on the 25th of March 2018.

On Thursday the 31st of August 2023 the Police Licensing Office (PLO) Iain Scott conducted a licensing check at the premises between 2105hrs and 2120hrs. On the arrival of PLO Scott one member of staff Mr Erkan Talit was stood behind the counter sorting out the kebab meat and vegetables. He was the only member of staff in the shop. PLO Scott introduced himself to Mr Talit producing his Police staff identification card and informed him that he wished to conduct a Licensing check. Mr Talit commented that he recognised PLO Scott from a previous visit and he knew his role. Mr Talit explained that the DPS was in Turkey until the 15th of September and

## Appendix 4

there was no one else on the premises. PLO Scott asked Mr Talit if he could show him the CCTV system and demonstrate his ability to operate it. PLO Scott also asked him if he could show him the records of all staff training. Mr Talit informed PLO Scott that he did not work there. He clarified that there were no other persons on the premises and he was simply managing the premises until another member of staff returned. About 5 minutes later another male entered the front entrance and introduced himself as Serkan Temur the brother of the DPS. PLO Scott produced his identification to Mr Temur and informed him that he wished to conduct a Licensing check. Mr Temur was asked him if he could show him the CCTV system and demonstrate to his ability to operate it. PLO Scott asked him if could produce the staff training records. Mr Temur informed PLO Scott that he did not actually work there. After a series of questions from he conceded that he was covering for his brother who was on holiday in Turkey. PLO Scott then asked them both if they had a town link radio. Mr Temur produced the radio after a period of searching. The radio was off but he managed to turn it on. PLO Scott asked both if they knew how to operate it and they both said that they did not. Both males were asked if they were aware of Challenge 25 policy. Both looked puzzled and informed PLO Scott that they were not aware of it. PLO Scott then left the premises.

This exchange raised further concerns to Police and highlighted further breaches of the premises licence conditions including

3. There must always be a member of staff on the premises able to operate the CCTV system when the premises are open.
5. The licensee shall obtain a town link radio and staff shall be trained in its use.
15. All staff whether paid or unpaid will receive training regarding their responsibilities under the Licensing Act 2003 prior to being authorised to sell or carry out deliveries of alcohol. This training will include details of the premises age verification policy (challenge 25), how to check identification and how to refuse sales.
16. Records of a staff training will be maintained. The records will be accessible on the premises and produced for inspection by an authorised officer from a Responsible Authority upon request.

Surrey Police believe that the current DPS and his staff are not promoting the licensing objectives. Following this serious incident on the 8th of July 2023 and the subsequent Licensing check on the 31st of August Surrey Police are not satisfied with the response of the DPS and as a consequence seek the removal of the Premises Licence Holder, DPS and a revocation of the Premise Licence.

**Please provide as much information as possible to support the application**  
(please read guidance note 2)

**Please tick yes**

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day Month Year

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**If you have made representations before relating to this premises please state what they were and when you made them**

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 3 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant’s solicitor or other duly authorised agent**  
(See guidance note 4). **If signing on behalf of the applicant please state in what capacity.**

Signature

[Redacted Signature]

Date 14 January 2022

Capacity

[Redacted Capacity]

<b>Contact name (where not previously given) and postal address for correspondence associated with this application</b> (please read guidance note 5)	
<b>Post town</b>	<b>Post Code</b>
<b>Telephone number (if any)</b>	
<b>If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)</b>	

**Notes for Guidance**

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.



The Licensing Officer  
Guildford Borough Council  
Millmead House  
Millmead  
Guildford  
GU2 4BB

Our Ref: GUPLA00574  
Your Ref:  
Contact: Mike Smith  
Direct Line: [REDACTED]  
Email: [REDACTED]  
Web: [www.guildford.gov.uk](http://www.guildford.gov.uk)

4 October 2023

Dear Sir,

**GUPLA00574 – Guildford Charcoal Grill  
Licensing Authority Representation to Review Application by Surrey Police**

Guildford Borough Council, the Licensing Authority, acting as its capacity as a Responsible Authority under the Licensing Act 2003 are making representation in support of the Review application made by Surrey Police under reasons of crime and disorder and public safety.

Late night take-aways are traditionally well known flash points for incidents after customers leave bars and clubs in search of food and it is therefore imperative that premises licensed for late night refreshment are well managed to manage these risks and therefore uphold the Licensing Objectives. The premises has a chequered history with disorder associated with the premises which culminated in the revocation of the previous licence in 2013 under previous management.

As the Police's review application sets out, the Premises Licence GUPLA00574 contains a number of conditions which are important for the upholding of the licensing objectives. The Review follows an incident at 03:50 hours on Saturday 8 July where customers had just been served food at the premises and subsequently been involved in a serious violent assault. The times and conditions attached to the premises licence require the Charcoal Grill not to allow any new customers entry after 03:00 and to close at 03:15. It is therefore clear that these customers should not have been permitted access to the premises and had they not been served with food, the incident may have been avoided. Whilst the assault is the actions of the individual who allegedly committed it, ultimately the premises licence holder must retain some responsibility.

It is also an offence under section 136 of the Act to operate otherwise in accordance with an authorisation. The safe management of premises and dispersal from the town is not just an important priority for the Police, but also wider partners including the Council as it seeks to reduce incidents of crime and disorder through a number of mechanisms, including the Licensing Act itself, the Purple Flag award and Safer Guildford Partnership. Therefore an incident such as this at a licensed premises raises concern which causes the Licensing Authority and partners to consider it is appropriate for such a permission to be retained.

Following the incident Licensing Officers and Police met with the licence holder Mr Mutlu Temur on two occasions to discuss the matter and seek Mr Temur's co-operation with ensuring measures were in place to prevent this type of incident from recurring. The Police suggested that Mr Temur voluntarily reduce his hours until 02:00 hours so that the premises did not open towards the time which late night venues began to close and thus reduce the potential for disorder, a request which Mr Temur considered and refused.



On 1 August Mr Temur made further counter suggestions to improve promotion of the licensing objectives by offering to:

- Increase SIA staff until 03.30 hours when staff have finished cleaning
- To have a town link radio
- To put up blinds to show customers they are closed.

He also expressed regret at incident again and assured us that he would be completely compliant. He also asked for more police patrols and assured Council and Police that if anything happened again then licence could be revoked.

Licensing Officers advised Mr Temur that current licence already requires the premises to use a townlink radio and have blinds installed. He is also required to risk assess the use of SIA staff whereby if the door is still open whilst he is cleaning, it is not unreasonable to suggest his risk assessment would have identified that there should be SIA staff on hand. As such Mr Temur was advised that he was not offering anything which he shouldn't already be doing, and it was somewhat concerning that he considered these to be new measures designed to reduce the likelihood of incidents. This demonstration by Mr Temur of proposing to undertake measures he should already be complying with raise serious concern about his ability to operate a high risk licensed premises.

The Council has adopted a Statement of Licensing Policy setting out how it will discharge its functions, with the following sections of the Council's Licensing Policy stating:

#### Section 4: Fundamental Principles

Paragraph 4.3: Licensing is about the control of licensed premises, qualifying clubs, temporary events and individuals within the terms of the 2003 Act. Any conditions or restrictions attached to a premises licence or club premises certificate will be focused on matters which are within the control of individual licensees.

#### Section 12: Promoting the four licensing objectives

Paragraph 12.5: The Licensing Authority considers the effective and responsible management of the premises, including instruction, training and supervision of staff and the adoption of best practice to be amongst the most essential control measures for the achievement of the licensing objectives.

Paragraph 12.1.1: Licensed premises of any description, especially those offering late night/early morning entertainment, alcohol and refreshment for large numbers of people can be a source of crime and disorder. The Licensing Authority expect operating schedules to satisfactorily address these and any other potential issues, from the design of the premises through to the daily operation of the business.

Therefore, through its Licensing Policy, the Council expects that holders of premises licences will ensure that every reasonable measure is taken to promote the licensing objectives with responsible management, including complying with licence conditions being essential.

The current conditions attached to the premises licence include:

- The licensee shall obtain a town link radio and staff shall be trained in its use.
- The premises management shall carry out ongoing risk assessments of the need to employ SIA accredited door staff, taking the advice of the Surrey Police if there are any local events taking place.

- When SIA door staff are required, at least one SIA accredited door staff shall be employed at the premises from 23:00 to mid-night and at least two SIA accredited door staff from mid-night until the premises closes to the public.
- No new customers shall be admitted to the premises after 03:00 hours Monday-Saturday and all customers shall leave by 03:15 hours. For Sunday, no new customer shall be admitted to the premises after 00:45 hours and all customers must leave by 01:00 hours.
- The premises is required if it continues to provide food and beverages via a delivery service past 02:45 hours (until 03:30 hours), to have suitable blinds (or other effective physically attached device/s) to clearly show that the premises is closed to the general public.
- The SIA security staff employed at the premises shall be responsible for maintaining order and minimising noise to the front of the premises.

It is clear that through allowing customers entry to be served food on the day of the incident in question that the current licence conditions have not been complied with, and that Mr Temur is unaware of his responsibilities expected by the Council's Licensing Policy through suggesting measures which are already conditions in order to mitigate concerns. The Police representation also raises concerns about the provision of CCTV footage, again a condition of licence.

The Council, in its role as the Licensing Authority would therefore support the revocation of the Premises licence.

The Licensing Authority, in its capacity as a Responsible Authority, is aware of the application to transfer the premises licence made on 22 September 2023, presumably in response to the Review application. The transfer application seeks to transfer the premises licence from Mr Mutlu Temur of 15 Park Stret, Guildford to Ayaz Grill Ltd. Ayaz Grill Ltd according to Companies House was incorporated on 18 August 2023 and lists a Serkan Temur of 15 Park Street, Guildford as the sole director. The Council is therefore concerned that the transfer of premises licence from one Mr Temur of 15 Park Street, Guildford to another does not indicate a wholesale change of management at the premises which result in the required improvements.

In addition, the Licensing Authority, in its capacity as a Responsible Authority, is also aware of the email submitted on 22 September by ESI Licensing and Legal Consultancy Limited acting on behalf of the premises which details a number of training requirements which have been completed by Mr Serkan Temur and staff, in addition to the provision of age verification posters, refresher of CCTV training and finally a petition purportedly from local residents supporting the premises.

In response to this email the Licensing Authority would comment as follows:

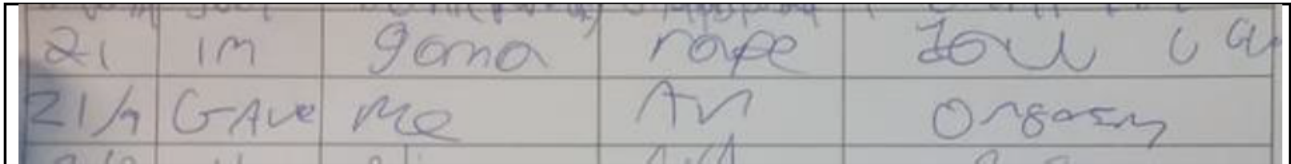
The email lists that various training has been completed and records will be maintained in respect of CCTV operation, age verification, licensing responsibilities, refusals etc. Respectfully, the Licensing Authority would state that these additional measures are already licence conditions and should have been completed at the premises in any case. Nothing new to negate concerns raised by Police and Council have been provided.

A number of the documents provided in this email are not clear and are somewhat out of date. For example the only legible training record is for a delivery driver dated 13/08/2017 and a second record 10/10/2018. Furthermore, the last entry in the refusals log is dated 09/10/2019. These records do not indicate that a comprehensive training programme has been instigated by Mr Serkan Temur as a result of the Review application which will demonstrably result in improved standards at the premises.



Turning to the resident petition, it is suggested that little weight should also be attached to this. The entries are all completed in blue ink on 21/09/2023 to varying degrees of clarity. A number of entries are unclear and appear to relate to international telephone numbers, and describe the quality of food and service, neither of which relate to the licensing objectives.

Somewhat alarmingly, two lines on the petition appear to relate to sexual acts and offences:



It is highly concerning why the Consultant reportedly acting on behalf of the new licence holder would believe it appropriate to include such material in important Review proceedings, again indicating a considerable deficiency in appreciation of the seriousness of the matter and understanding of the Licensing Act.

It is therefore also difficult to see how Mr Serkan Temur has demonstrated he should have the full confidence of the Police or Licensing Authority in being able to manage the current conditions attached to the licence, which is only likely to result in further incidents at the premises.

In light of this, the Licensing Authority supports the Police's Review application that the belief that the continued operation of the Charcoal Grill will only result in further crime and disorder and issues affecting public safety in Guildford, and therefore the licence should be revoked.

If you have any questions please do not hesitate to contact the me.

Yours faithfully,



Mike Smith  
Senior Specialist for Licensing and Community Safety  
Regulatory Services

By virtue of paragraph(s) 2 of Part 1 of Schedule 12A  
of the Local Government Act 1972.

Agenda item number: 2  
Appendix 6

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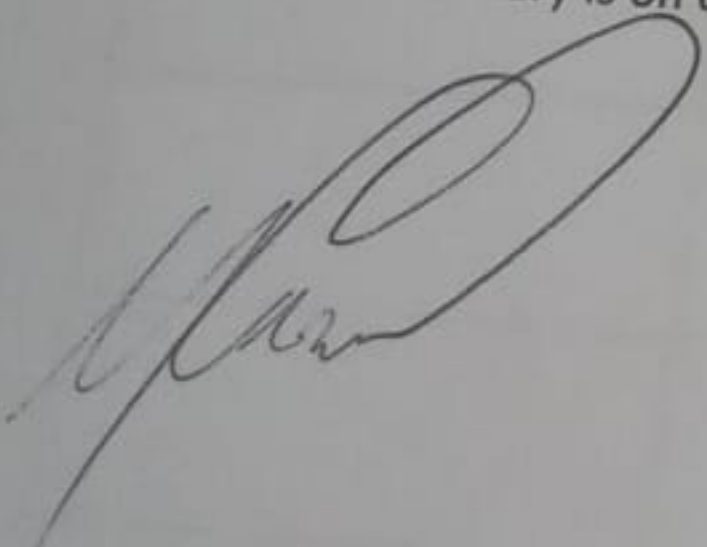
**Guildford Charcoal Grill**

15, Park Street Guildford

Employee Name:	MOJEEB HABIBI
Employee Number:	—
Date Joined:	
Current Role:	
Personal Licence:	YES / <del>NO</del> Licence Number: Licensing Authority: Expiry Date:
SIA Licence:	YES / <del>NO</del> — Type: Licence Number: Expiry Date:
Other Licence: For example BIIAB	—
Date Joined:	10/10/18
Current Role:	Delivery Driver
Initial Training/ Induction Provided:	Under Age Sale Training

It is your responsibility to ensure you are fully trained for the role you are employed for, initial training will be given within 6 weeks of your employment, refresher training must be completed every 4 months or whenever the management advise you of changes to the legislation.

Initial/Induction Training must contain (a) the licence/club premises certificate conditions relevant to the licensed premises (b) who is the licence holder and who is the designated premises supervisor (if relevant) or secretary (if relevant) (c) where the licence / certificate is stored and where the summary is on display (d) authorisation of selling or supplying alcohol.



Guildford Charcoal Grill

15, Park Street Guildford

Employee Name:	M. J. Tenor
Employee Number:	n/a
Date Joined:	1 <sup>st</sup> day of work
Current Role:	Drum Chef Dishwasher
Personal Licence:	<input checked="" type="radio"/> YES / <input type="radio"/> NO Licence Number: Licensing Authority: Expiry Date:
SIA Licence:	<input type="radio"/> YES / <input checked="" type="radio"/> NO Type: Licence Number: Expiry Date:
Other Licence: For example BIIAB	
Date Joined:	n/a
Current Role:	n/a
Initial Training / Induction Provided:	Alcohol sdr

It is your responsibility to ensure you are fully trained for the role you are employed for, initial training will be given within 6 weeks of your employment, refresher training must be completed every 4 months or whenever the management advise you of changes to the legislation.

Initial/Induction Training must contain (a) the licence/club premises certificate conditions relevant to the licensed premises (b) who is the licence holder and who is the designated premises supervisor (if relevant) or secretary (if relevant) (c) where the licence / certificate is stored and where the summary is on display (d) authorisation of selling or supplying alcohol.



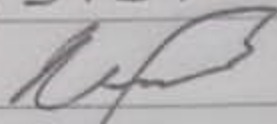
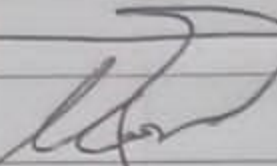
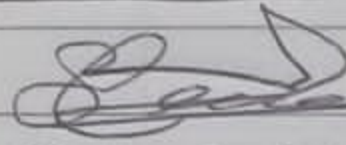
stationery  
**se**  
essentials

# A4 Refill pad

Approximately 80 sheets

ALCOHOL  
RECORDING  
REFUSALS LOG

Made in China for Solent  
The Pump House,  
Christchurch, BH12 1BZ

CUSTOMERS NAME	CUSTOMERS ADDRESS	COMPLAINIEN	DRIVER NAME	SIGN
"vi" H... <del>Latihan</del>	5f... se G	Customer nashaw ID	Medim SALIH	 19.07.2018
omaom S	G G	Customer show me student ID	MUCIP	 01.03.2019
11	<del>XXXXXXXXXX</del> ne... d... vil... J...ford	Customer years old 17 to small young	Sofer cerra	 09.10.2019

GUILDFORD CHARCOAL GRILL

Team Training Log

TO BE KEPT NEAR THE TILL/FRONT COUNTER-OUT OF SIGHT

# UNDER 25?

Please be  
prepared to show  
proof of age  
when buying age  
restricted products



[DRINKAWARE.CO.UK](http://DRINKAWARE.CO.UK)

